SAMSUNG

SLIDE IN RANGE

BASIC: NE58F9710WS MODEL: NE58K9850WG MODEL CODE: NE58K9850WG

SERVICE Manual

SLIDE IN RANGE



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- 2. Product Specification
- 3. Disassembly and Reassembly
- 4. Troubleshooting
- 5. PCB Diagrams
- 6. Wiring Diagram

Refer to the service manual in the GSPN(see rear cover) for the more information.

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1. Precaution

1-1 Forward

This SAMSUNG Service Manual, " 30" Slide In Self-Cleaning Electric Range," provides the technician with information on the operation and service of the Slide In Self-Cleaning Electric Range. It is to be used as a training Service Manual. For specific information on the model being serviced, refer to the "Owner's Manual" or "Tech Sheet" provided with the electric range.

1-2 Safety Precautions

- Repairs of the appliance should be carried out by a licensed technician only. Incorrect repairs may result in dangerous situations. If you need repairs, contact a SAMSUNG Service Center or your dealer.
- If the power cord is defective, it must be replaced by a qualified service agent with a UL listed range cord.
- Electrical leads and cables should not be allowed to touch the oven.
- Rating plate is located on the left side of storage drawer.
- The power supply of the appliance should be turned off when it is being repaired.

WARNING

- To avoid risk of severe personal injury or death, disconnect power before working/servicing on appliance to avoid electrical shock.
- When the oven operates, the interior parts will be very hot.

SAMSUNG Electronics assumes no responsibility for any repairs made on our products by anyone other than Authorized Service Technicians.

1. Precaution

1-3 Important Safety Instructions

Read and follow all instructions before using your oven to prevent the risk of fire, electric shock, injury to person, or damage when using the range. This guide doesn't cover all possible conditions that may occur. For further assistance contact your service agent or manufacturer.

WARNING

This symbol will help alert you to hazards or unsafe practices which could cause serious bodily harm or death.

- Be sure your appliance is properly installed and grounded by a qualified technician.
- Do not repair or replace any part of the appliance unless specifically recommended in the manual. All other servicing should be referred to a qualified technician.
- Always disconnect power to appliance before servicing by removing the fuse or switching off the circuit breaker

WARNING

RANGE

- INJURIES CAN OCCUR IF THE RANGE TIPS - INSTALL ANTI-TIP DEVICE PACKED WITH

- FOLLOW ALL INSTALLATION INSTRUCTIONS

To reduce the risk of tipping of the range, the range must be secured by properly installed anti-tip devices. To check if the bracket is installed properly,

- Warming drawer : grasp the top rear edge of the Range and carefully attempt to tilt it forward. verify that the anti-tip devices are engaged.
- Storage drawer : Remove drawer and verify leveling leg is inserted into and fully secured by the anti-tip devices.

Refer to the installation manual for proper anti-tip bracket installation.

• Do not step, lean or sit on the doors of the range -this can cause the range to tip, resulting in burns or serious injuries.

WARNING

• DO NOT TOUCH HEATING ELEMENTS OR INTERIOR SURFACES OF OVEN – Heating elements may be hot even though they are dark in color. Interior surfaces of an oven become hot enough to cause burns. During and after use, do not touch, or let clothing or other flammable materials contact heating elements or interior surfaces of oven until they have had sufficient time to cool. Other surfaces of the appliance may become hot enough to cause burns – among these surfaces are oven vent openings and surfaces near these openings, oven doors, and windows of oven doors.



Do not store items of interest to children in cabinets above a range or on the back guard of a range – children climbing on the range to reach items could be seriously injured.

- Do Not Leave Children Alone Children should not be left alone or unattended in area where appliance is in use. They should never be allowed to sit or stand on any part of the appliance.
- Never Use Your Appliance for Warming or Heating the Room.
- Storage in or on Appliance Flammable materials should not be stored in an oven or near surface units. Be sure all packing materials are removed from the appliance before operating it. Keep plastics, clothes and paper away from parts of the appliance that may become hot
- Wear Proper Apparel Loose-fitting or hanging garments should never be worn while using the appliance.
- Do Not Use Water on Grease Fires Turn off oven to avoid spreading the flame. Smother the fire or flame by closing the door or use dry chemical, baking soda or foam- type extinguisher.
- Use Only Dry Potholders Moist or damp potholders on hot surfaces may result in burns from steam. Do not let potholder touch hot heating elements. Do not use a towel or other bulky cloth.

WARNING

SURFACES

• DO NOT TOUCH SURFACE UNITS OR AREAS NEAR UNITS – Surface units may be hot even though they are dark in color. Areas near surface units may become hot enough to cause burns. During and after use, do not touch, or let clothing or other flammable materials contact surface units or areas near units until they have had sufficient time to cool. Among these areas are the cooktop and surfaces close to the cook-top.

WARNING

To avoid risk of electrical shock, personal injury, or death, make sure your range has been properly grounded and always disconnect it from main power supply before any servicing.

SURFACE COOKING UNITS

- Use Proper Pan Size This appliance is equipped with one or more surface units of different sizes. Select utensils having flat bottoms large enough to cover the surface unit heating element. The use of undersized utensils will expose a portion of the heating element to direct contact and may result in ignition of clothing. Proper relationship of utensil to burner will also improve efficiency.
- Never Leave Surface Units Unattended at High Heat Settings – Boil overs may cause smoking and greasy spillovers may ignite.
- Glazed Cooking Utensils Only certain types of glass, glass/ceramic, ceramic, earthenware, or other glazed utensils are suitable for range-top service without breaking due to the sudden change in temperature.
- Utensil Handles Should Be Turned Inward and Not Extend Over Adjacent Surface Units – To reduce the risk of burns, ignition of flammable materials, and spillage due to unintentional contact with the utensil, the handle of a utensil should be positioned so that it is turned inward, and does not extend over adjacent surface units.
- Be sure you know which burner switch operates each surface unit. Make sure you turned on the correct surface unit.

SELF-CLEAN OVENS

- **Do Not Clean Door Gasket** The door gasket is essential for a good seal. Care should be taken not to rub, damage, or move the gasket.
- Do Not Use Oven Cleaners No commercial oven cleaner or oven liner protective coating of any kind should be used in or around any part of the oven.
- Clean in the self-clean cycle only parts listed in this manual. Before self-cleaning the oven, remove the broiler pan and any utensils from the oven.
- Never keep pet birds in the kitchen the health of birds is extremely sensitive to the fumes released during an oven self-clean cycle. Fumes may be harmful or fatal to birds. Move birds to well-ventilated room.
- Important Instruction In the event the self-clean mode "F" code goes on, or three long beeps sound, oven is malfunctioning in the self-clean mode. Turn off or disconnect appliance from power supply and have serviced by a qualified technician.

VENTILATING HOODS:

- Clean Ventilating Hoods Frequently Grease should not be allowed to accumulate on hood or filter.
- When flaming foods under the hood, turn the fan on.

OVEN

- Use Care When Opening Door Let hot air or steam escape before you remove or replace food in the oven
- Do Not Heat Unopened Food Containers Buildup of pressure may cause container to burst and result in injury.
- Keep Oven Vent Ducts Unobstructed the oven vent is located in the front above the oven door and under the cook top. This area could become hot during oven use. Never block this vent and never place plastic or heat sensitive items near the vent
- Placement of Oven Racks Always place oven racks in desired location while oven is cool. If rack must be moved while oven is hot, do not let potholder contact hot heating element in oven.
- **Do Not** allow aluminum foil or meat probe to contact heating elements.

GLASS/CERAMIC COOKING SURFACES

- **Do Not Cook on Broken Cook-Top** If cook top should break, cleaning solutions and spillovers may penetrate the broken cook top and create a risk of electric shock. Contact a qualified technician immediately.
- Clean Cook Top With Caution If a wet sponge or cloth is used to wipe spills on a hot cooking area, be careful to avoid steam burn. Some cleaners can produce noxious fumes if applied to a hot surface.

DEEP FAT FRYERS:

• Use extreme caution when moving the grease kettle or disposing of hot grease.

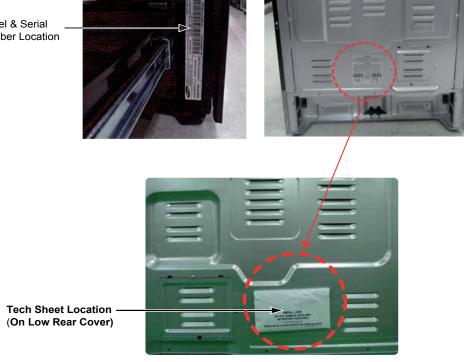
1. Precaution

1-4 Model & Serial Number Label and Tech Sheet Locations

This Model / Serial Number label and Tech Sheet locations are shown below.







2. Specifications

2-1 Features

Features		
Steam Cleaning Casual clean without any smell More frequently - Samsung : Pyrolitic + Steam Clean - Competitors : Pyrolitic	Biggest Capacity Cooks large holiday meals Turkey 24lbs = 4.4 cu.ft - Samsung : 5.8 cu.ft	
Fea	tures	
Item	Steam Clean	
 Pour the water 10oz (+detergent) Push the steam cleaning button After finished steam clean feature, the oven w shut off automatically in half a minute. Wipe it out with wet cloths. 		
Operating (Temperature)	About 158°F	
Operating Time	20 Minutes	
Used Heater	Bottom Bake Heater	
Smell Tool to clean	No smell Wet cloths	
Big Capacity		

- It benefits consumers to cook large family meals during the Thanksgiving & Christmas seasons
- (i.e Turkey 25 lbs = 4.4 cu ft, 20 lbs = 3.5 cu.ft)

2. Specifications

2-2 Table of Specifications

ltomo		Model		
	Items	BASIC MODEL	NEW MODEL	
Model Name		NE58F9710WS	NE58K9850WG	
Category		Convection	Convection	
	Width	30"	30"	
Overall	Installation type	Slide in	Slide in	
	Color availability	STS	STS	
	Oven	Touch	Touch	
	Cooktop	Knob	Knob	
Control	Display	VFD	VFD	
Control	Electronic clock	Yes	Yes	
	Control lock capability	Yes	Yes	
	Audible preheat signal	Yes	Yes	
0.11	Meterial	Ceramic glass	Ceramic glass	
Cooktop	# of element	5	5	
	LR	7" - 1,800W	7" - 1,800W	
	RR	6" - 1,200W	6" – 1,200W	
D	CR	Warming Center(100W)	Warming Center(100W)	
Power	LF	Bridge (7"/Bridge-1,800/2,600W)	Bridge (7"/Bridge-1,800/2,600W)	
	DE	Triple	Triple	
	RF	(6"/9"/12"-1,100/2,200/3,000W)	(6"/9"/12"-1,100/2,200/3,000W)	
	Capacity(cu.ft)	5.8	5.8	
	Broil element 4,200 watts		4,200 watts	
	Bake element	3,000 watts	3,000 watts	
0	Convection System	Yes	Yes	
Oven	Convection element	Yes(1,300W / 240V)	Yes(1,300W / 240V)	
	# of Racks	3	3	
	Interior oven light	120V, 40 watts	120V, 40 watts	
	Cleaning	Pyrolytic & steam	Pyrolytic & steam	
	Туре	Warming drawer	Warming drawer	
Drawer	Element	600W	600W	
	Warming rack	No	No	
	Oven interior (W x H x D)	25 x 21 1/8 x 19	25 x 21 1/8 x 19	
		31 (Cook top) : 787mm	31 (Cook top) : 787mm	
Dimensions	Exterior - Width 29 4/5 (Body) : 757mm		29 4/5 (Body) : 757mm	
	Exterior - Height	36 (cook top) : 913mm	36 (cook top) : 913mm	
(inch)	Exterior - Depth	26 3/10 (Door) : 667.7mm	26 3/10 (Door) : 667.7mm	
		28 3/5 (with handle) : 727.7mm	28 3/5 (with handle) : 727.7mm	
	Net weight : Kg	95Kg	102Kg	
Power	Rating(240V 60Hz)	Range : 5,400 W Cooktop : 8,600 W	Range : 5,400 W Cooktop : 8,600 W	

2. Specifications

2-3 Accessory

ltem	Description	Code No.	Q'ty
	RACK-FLAT	DG67-00108A	2
	RACK WIRE-BOTTOM	DG75-01056A	1
	SENSOR-PROBE	DG32-00013A	1
	ASSY-PARTITION FLEX	DG94-00484A	1
	ASSY WIRE RACK	DG94-00908A	1

WARNING

ELECTRICAL SHOCK HAZARD

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

3-1 Removing the Assy-Frame Cooktop

ltem	How to use	Pictures
Screw driver	Use for assembly and disassembly of all screws	
Tubing Wrench	Use for assembly and disassembly of tubing to the burner cup	10
7mm Vox Driver	Use for assembly and disassembly of injector nozzles. (Cooktop/Broil/Bake burner)	
9mm Vox Driver	Use for assembly and disassembly of injector nozzles. (Convection Fan)	

3-2 Removing Cover-Back Main Wire, Cover-Back Guard Wire and PCB-Main

PRECAUTION

When you work on the electric range, be careful when handling the sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful.

Parts	Explanation Photo	Explanation
Cover-Back Main wire	Cover-Back Main Wire	 Turn off the electrical supply going to the range. Pull the range away from the wall so that you can access the rear panel. Remove the 9 screws from the Cover-Back Main Wire and remove the panel.

3-3 Removing PCB-Main

WARNING

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PRECAUTION

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Parts	Explanation Photo	Explanation
PCB Main	PCB-Main	 Turn off the electrical supply going to the range. Pull the range away from the wall so that you can access the rear panel. Remove cover-back main wire. (See step 3 on page 10) There is 1 PCB (printed circuit board) on the rear of the range.

3-4 Removing Sub PCB

Disconnect power before servicing the range Replace all panels before operating range. Failure to do so can result in death or electrical shock.



PRECAUTION

When you work on the electric range, be careful when handling the sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful.

Parts	Explanation Photo	Explanation
		1. Turn off the electrical supply going to the range.
<u>99) -</u> 93)		2. Remove 4 screws under the control box.(See step 1,2 on page 13)
		3. Remove connector on SUB PCB.
Sub PCB		4. Remove 2 screws.

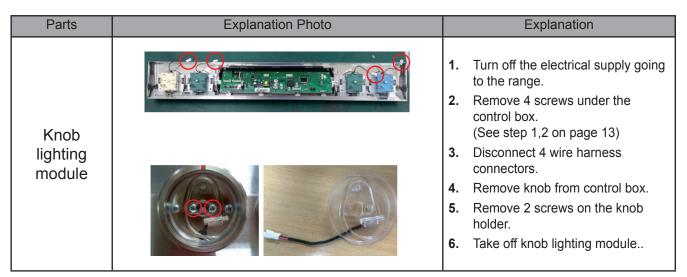
3-5 Removing Knob lighting module

WARNING

Disconnect power before servicing the range Replace all panels before operating range. Failure to do so can result in death or electrical shock.

PRECAUTION

When you work on the electric range, be careful when handling the sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful.

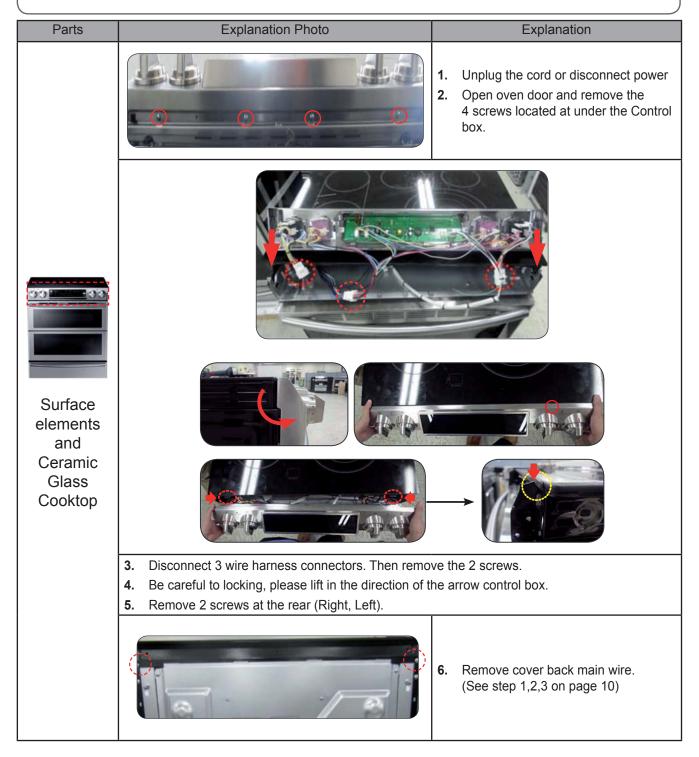


3-6 Removing Surface elements and The Ceramic Glass Cooktop

WARNING

ELECTRICAL SHOCK HAZARD

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock..



3-7 Removing The Latch-Door & Switch-Door Plunger

WARNING

ELECTRICAL SHOCK HAZARD

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

CAUTION

When you work on the electric range, be careful when handling the sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful.

Parts	Explanation Photo		Explanation
	0	1. 2. 3. 4.	Turn off the electrical supply going to the range. Open the oven door. Raise the cooktop (see page 14 for the procedure). To remove the Latch-Door: a) Remove the 2 screws from the front of cavity.
			b) Remove two screw from Cover-Back Main Guard and remove latch-door
Latch-Door & Switch- Door Plunger		5.	 To remove the Switch-Door Plunger a) Remove the Cover-Back Guard Wire. (see page 10 for the procedure). b) Release the wire from Cable Clamp. c) Remove the Switch-Door Plunger from the range. Remove the switch carefully with a pair of pliers and using a slight up and down motion while pulling the switch out.

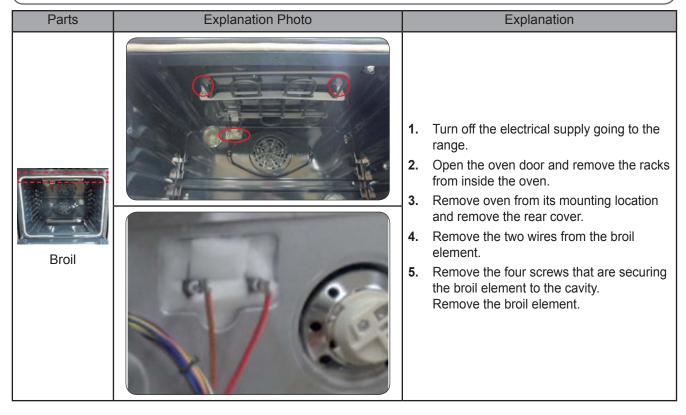
3-8 Removing Heater-Broil

WARNING

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

CAUTION

When you work on the electric range, be careful when handling the sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful.



3-9 Removing Heater-Bake

Parts	Explanation Photo	Explanation
		 Unplug range or disconnect power. Pull the range out of its mounting location so that you can access the rear of the unit. Remove Cover-Back Main Wire. (See step 3~4 on page 10 for procedure) Remove terminal block and bracket cover access by unscrewing the three screws. Disconnect the two wires from the heater bake
		element.
Heater-Bake		4. Remove the two screws securing the heater-bake.
		5. Cut the insulation on the lower side.
		6. Carefully pull out Heater-Bake and replace it.

3-10 Removing Convection Element, Fan-Convection and Motor-Convection

Parts	Explanation Photo	Explanation
Convection Element, Fan- Convection , Motor- Convection	<image/>	 Disconnect power and remove oven racks. Pull the range out of its mounting location so that you can access the rear of the unit. Remove Cover-Back Main Wire from the unit. (See step 3 on page 10 for procedure) Remove oven door. (See Page 29 on page for procedure) Unscrew 2 screws and remove Cover-Casing. Unscrew 2 screws and remove Bracket-Convection Heater to remove Heater-Convection. Unscrew nut of Fan-Convection, and 2 Fan-Convection. Unscrew 3 points and disconnect a Motor-Convection wire and disconnect Heater-Convection wire.

CAUTION

Be careful not to bend the Fan-Convection(Blade)

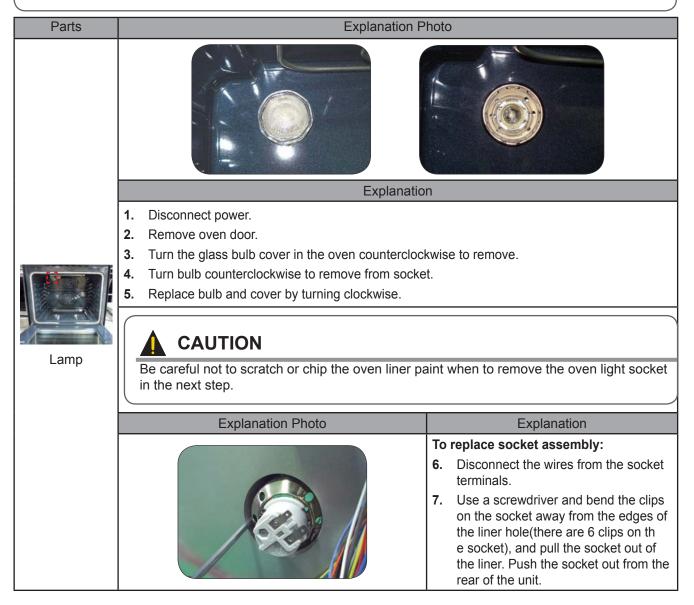
3-11 Removing Lamp

WARNING

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

CAUTION

When you work on the electric range, be careful when handling the sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful.



3-12 Removing Sensor-Thermistor

WARNING

ELECTRICAL SHOCK HAZARD

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

PRECAUTION

When you work on the electric range, be careful when handling the sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful.

Parts	Explanation Photo	Explanation
Sensor-Thermistor	<image/>	 Turn off the electrical supply going to the range and remove the oven from its mounting location. Remove oven door and racks from inside the oven. Unscrew Sensor-Thermistor. Remove Cover-Back Main Wire and disconnect a wire from Sensor-Thermistor. Replace the Sensor-Thermistor.

3-13 Removing Assy-Drawer & Storage Drawer

WARNING

ELECTRICAL SHOCK HAZARD

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

PRECAUTION

When you work on the electric range, be careful when handling the sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful.

Parts	Explanation Photo	Explanation
Assy Partition Switch	<image/>	 Turn off the electrical supply going to the range and pull the range from its mounting location. Remove Cover-Back Main Wire and disconnect the wires from Assy-Partiton Switch. Unscrew the two screws securing the Assy-Partition Switch. Replace the Assy-Partition Switch.

3-14 Removing Assy-Drawer & Heater-Warming Drawer (Continued)

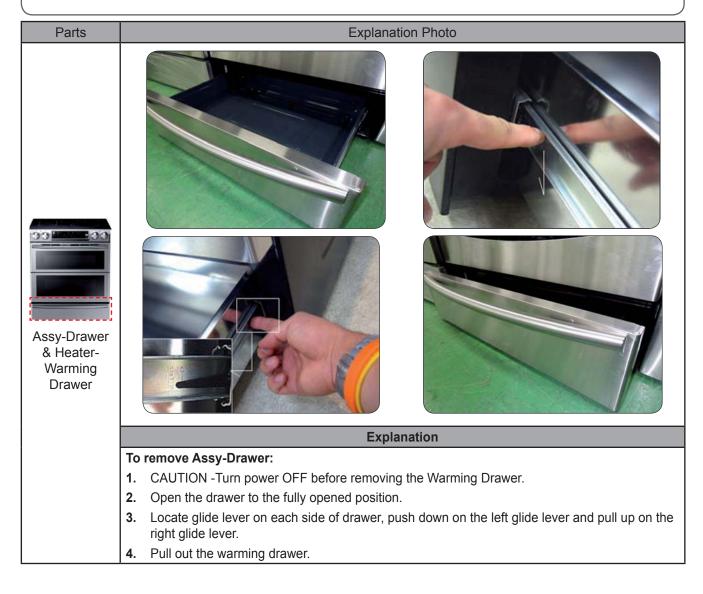
WARNING

ELECTRICAL SHOCK HAZARD

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

PRECAUTION

When you work on the electric range, be careful when handling the sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful.



3-15 Removing Assy-Drawer & Heater-Warming Drawer

Parts	Explanation Photo	Explanation
Assy-Drawer		 To remove Heater-Warming Drawer: 1. Remove the screw from Bracket-Warming Heater.
& Heater- Warming Drawer		 Remove Cover-Warming Heater and disconnect 2 wires. Pull out the Heater-Warming Drawer.

3-16 Oven Door (Upper)

A 1

WARNING

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

The door is very heavy. Be careful when removing door. Do not lift door by the door handle.

When you work on the range, be careful when handling sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful

Parts	Explanation	Explanation Photo
Oven Door (Upper)	 To remove Oven Door (Upper) 1. Fully open the door with pressing the lever. 2. Pull the hinge locks downward 3. Firmly grasp both side of the door at the top. 4. Close door to the door removal position, which is approximately 5 degrees. Lift door up and out until the hinge arm are clear of the slot. 	<image/>

3-16 Oven Door (Upper)

Parts	Explanation	Explanation Photo
Oven Door (Upper)	 To replace door (UPPER) 1. Firmly grasp both sides of the door at the top position. 2. Fully open the door. Image: White Note of the door will not fully open, it means that the indentation is not 	
	seated correctly in the bottom edge of the slot. Push the hinge locks up to the locked position.) 3. Close the oven door.	
		LOCKEDI

3-17 Handle-Door, Glass Inner (Upper)

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

A WARNING

The door is very heavy. Be careful when removing door. Do not lift door by the door handle.

When you work on the range, be careful when handling sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful

Parts	Explanation	Explanation Photo
Parts HANDLE- DOOR, GLASS INNER (UPPER)	Explanation To remove the HANDLE DOOR and GLASS INNER (Prepare Step) 1. Remove the oven door from the range. 2. Place the oven door on a padded work surface with the front glass facing down. 3. Remove 3 bottom screws from the door. 4. Remove 2 Handle-screws from the door. 5. Lift the door rear assembly off the front assembly and set it aside 6. Remove 2 spacers and 2 screws.	

3-17 Handle-Door, Glass Inner (Upper)

Parts	Explanation	Explanation Photo
	To remove Handle-Door	
	7. Remove 2 screws to remove Handle-	
	Door.	
	To remove Glass-Inner	Back side of this point
HANDLE- DOOR, GLASS	1. Remove 4 screws to remove the Glass inner sub.	
INNER (UPPER)	 Remove 6 screws to remove the Assy Hinge Up. 	
	 Remove 7screws or remove Baffle- Door. 	
	 Remove 8 screws to remove Baffle- Door and take out the Glass-Inner assembly. 	
	5. Unfold 2 flanges of Cover-Frame Inner Glass to taking out Glass-Inner.	
		Class-Inner assembly

3-18 Oven Door (Full Door)

WARNING

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

The door is very heavy. Be careful when removing door. Do not lift door by the door handle.



CAUTION

When you work on the range, be careful when handling sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful

Parts	Explanation	Explanation Photo
OVEN DOOR (FULL DOOR)	 To remove Oven Door Fully open the door. Pull the hinge locks downward. Firmly grasp both side of the door at the top. Close door to the door removal position, which is approximately 5 degrees. Lift door up and out until the hinge arm are clear of the slot. 	<image/>

Parts	Explanation	Explanation Photo
OVEN DOOR (FULL DOOR)	 To replace door 1. Firmly grasp both sides of the door at the top position. 2. Fully open the door. (If the door will not fully open, it means that the indentation is not seated correctly in the bottom edge of the slot. Push the hinge locks up to the locked position.) 3. Close the oven door. 	<image/>

3-19 Glass Inner (Full Door)

WARNING

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

A WARNING

The door is very heavy. Be careful when removing door. Do not lift door by the door handle.

CAUTION

When you work on the range, be careful when handling sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful

Parts	Explanation	Explanation Photo
GLASS INNER (FULL DOOR)	 Remove the UPPER OVEN DOOR. (Follow the 17. Oven Door Upper) Remove 5 screws to remove the CHASSIS DOOR LOW. Remove 4 screws to remove the GLASS INNER SUB. Remove the 7 screws to remove the BAFFLE DOOR LOW. 	

Parts	Explanation	Explanation Photo
GLASS INNER (FULL DOOR)	 Take out the Glass-Inner assembly. Unfold 2 flanges of Cover- Frame Inner Glass to taking out Glass-Inner. 	Class-Inner assembly

3-20 Removing Gasket-Door

V

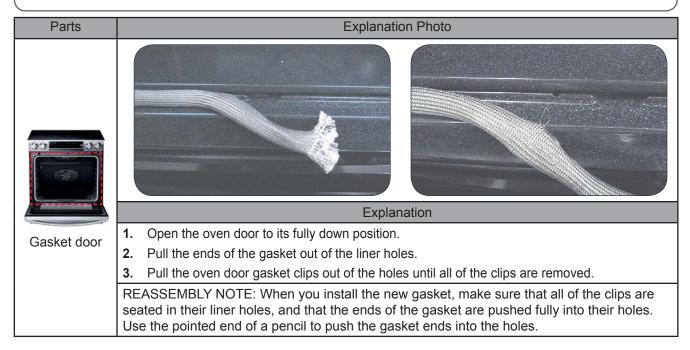
WARNING

ELECTRICAL SHOCK HAZARD

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

PRECAUTION

When you work on the electric range, be careful when handling the sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful.



3-21 Removing The Panel-Side

WARNING

ELECTRICAL SHOCK HAZARD

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

PRECAUTION

When you work on the electric range, be careful when handling the sheet metal parts. Sharp edges may be present, and you can cut yourself if you are not careful.

Parts	Explanation Photo	Explanation
		1. Turn off the electrical supply.
		2. Remove the oven door from the range (see page 3-15 for the procedure).
		3. Pull the range away from the wall so you can access the back of the unit.
Panel Side		4. Remove the 8 screws from the rear of Panel-Side and remove Cooktop.
		5. Remove the (each) 3screws from the top the Panel-Side.
		6. Pull the back of the side panel out from the range approximately 10°
	Panel Side	7. Push forward and remove Panel-Side.

3-22 Removing the Wi-Fi module

WARNING

ELECTRICAL SHOCK HAZARD

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

Parts	Explanation Photo	Explanation
		 Turn off the electrical supply. Remove the drawer from the range (see page 3-13 removing assy-drawer & heater warming drawer for the procedure). Remove the 2 screws from the drawer pedestal front and take off holder wi-fi.
WI-FI MODULE	<image/>	 Remove the Cover Wi-Fi (rubber). Tilt the hook on holder and take off Wi-Fi module. Remove connector on Wi-Fi module.

4. Troubleshooting

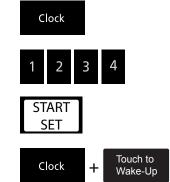
4-1 Failure Display Codes

There is a check code. Possible check codes during use can be checked before service.

- 1. Touch 'Clock' key.
- 2. Touch a number '1,2,3,4' key.
- 3. Touch 'START/SET' key.
- 4. Touch '**Clock**' and '**Touch to Wake-up**' keys at the same time for 3seconds. Check codes are displayed.
- 5. Touch number '**0**' key, the last 5 check codes can be checked. But, if the oven turns off, the stored check codes are deleted.
- 6. Touch 'OVEN OFF' key to return to normal display mode.

CHECK COUE	Check	code
------------	-------	------

Failure code	CAUSE	SOLUTION
C-d0	This code occurs if the key short.	 Check whether cable of keypad has been inserted into connector of sub pcb. Check whether between sub pcb and connector or keypad and cable have a short circuit. if there is not a problem occurred with connector on sub pcb and cable of keypad, replace the sub pcb.
C-d1	This code occurs if the door lock is mispositioned.	 Disconnect power. Open the cover back. Check whether harness has been connected with door lock switch and motor. Confirm whether resistance value of door lock motor is correct. Normal value should be 2500 ~ 2700 Ω at the room temperature. Operate door lock, measure voltage at the plug supplying power to the door lock motor. (normal voltage : AC 120V) Check whether door locking switch is working normally.
C-F0	This code occurs if communication between the Main and Sub PCB is interrupted.	 Check whether connector of main pcb has been inserted. Check whether connector of sub pcb has been inserted. If no issue with connector on Main and Sub PCBs has been detected replace Main PCB.
C-F2	This code occurs if communication between the Main and Touch PCB is interrupted.	 Check whether connector of sub pcb has been inserted. If no issue with connector on Sub PCB has been detected replace Sub PCB If the problem has not been solved after replacing Sub PCB replace control PCB.

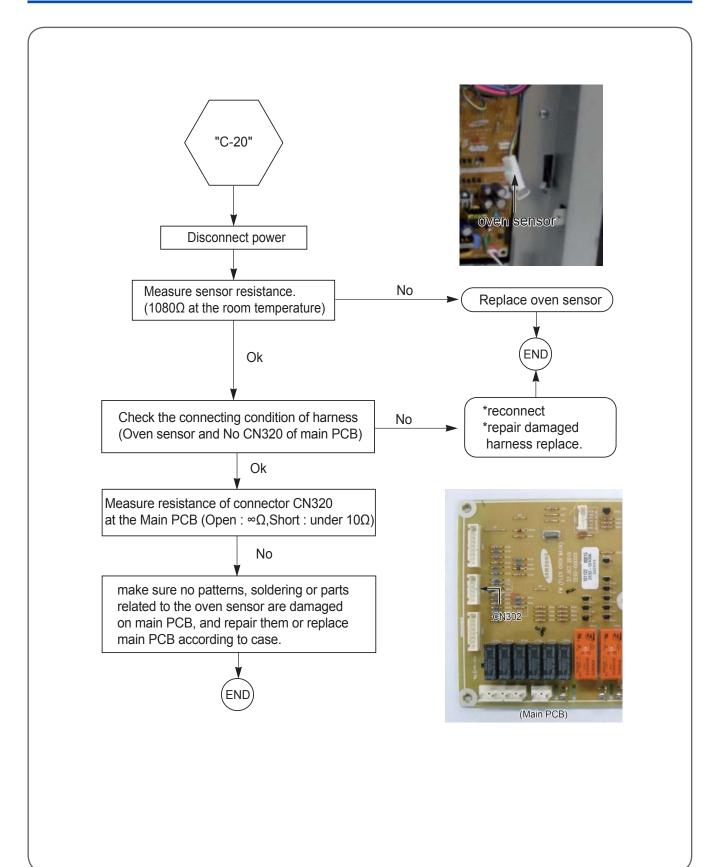


OVEN OFF

4. Troubleshooting

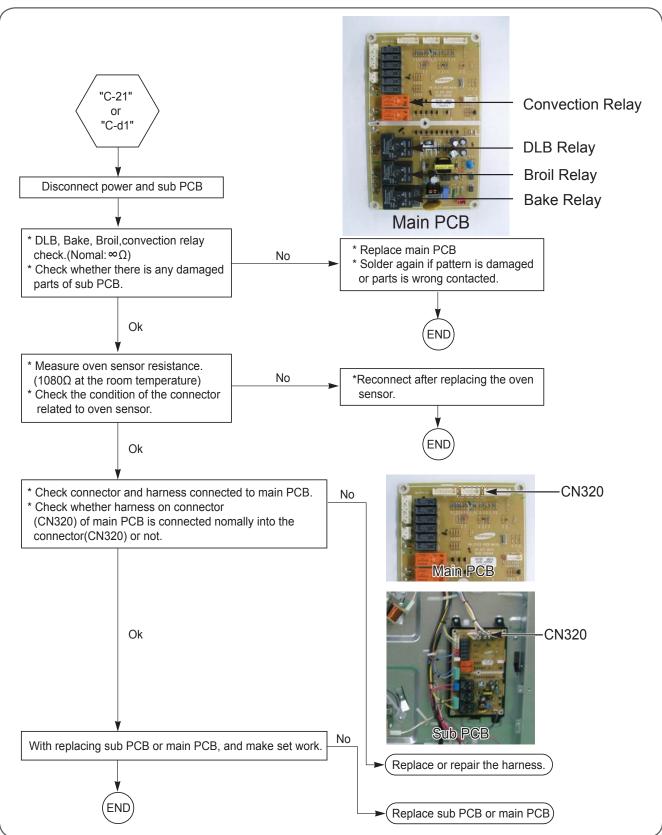
4-1 Failure Display Codes

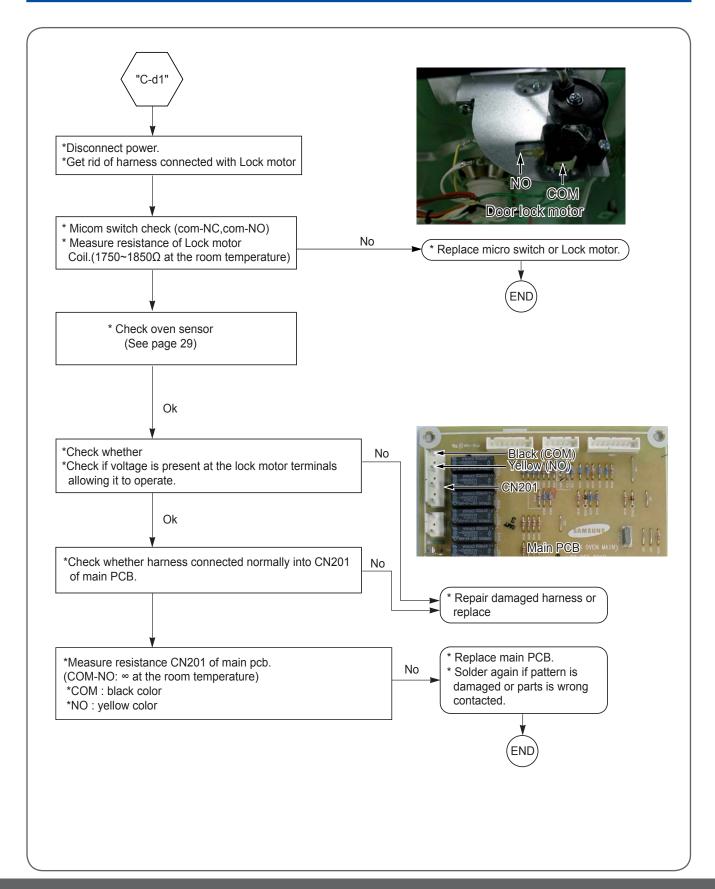
Failure code	CAUSE	SOLUTION	
C-20	The oven sensor is open when the oven is operating.	 check whether connector at the main pcb has been inserted. Check whether connector at the sensor has been inserted. If connectors at the Main PCB and the sensor are inserted correctly,replace the temperature sensor. If the problem is still not solved, replace the Main PCB. 	
	The oven sensor is short when the oven is operating.		
C-21		 Disconnect power. Open back cover. Disconnect sensor harness from sensor. Measure sensor resistance : 1080Ω at the room temperature. -> If there are any problems, replace oven sensor. Check the resistance of broil, bake and convection heater. 	
		3. Check whether DLB, broil, bake and convection relays on	
	This code occurs if the internal temperature rises abnormally high.	the Main PCB are working normally.4. Check whether any part of a wire harness on Main PCB is disconnected.	
		5. Check the resistance of oven sensor connector on main pcb. (Normal : 2850Ω)	
		6. Unit will display "C-21" after beeping 10 times if temperature is higher then the specified during operation.	
		7. Please make sure through the method of 4-1 on 30 page, if those series of working for informing error take long time or not functioned.	
C-23	The temp probe sensor is short when oven is operating.	1. Disconnect power. Open the back cover. Disconnect Probe harness from control Measure probe resistance : $50k\Omega$ at the room temperature -> If there are any problems, replace meat probe.	
		 If there is not any problem with meat probe, Please check whether there is a damaged therminal or wire on harness. Check resistance of meaf probe connector on main PCB (Normal:10kΩ ~ 11kΩ) 	
C-30	The PCB temp sensor is open when the oven is operating.		
C-30	The PCB temp sensor is short when the oven is operating.	 Disconnect power. Open back cover. Replace the main pcb. 	
C-31	This code occurs if the PCB temperature rises abnormally high.		
-dC-	This code appears if the partition is inserted or removed while the oven is operating.	Make sure the partition is inserted properly, and restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.	

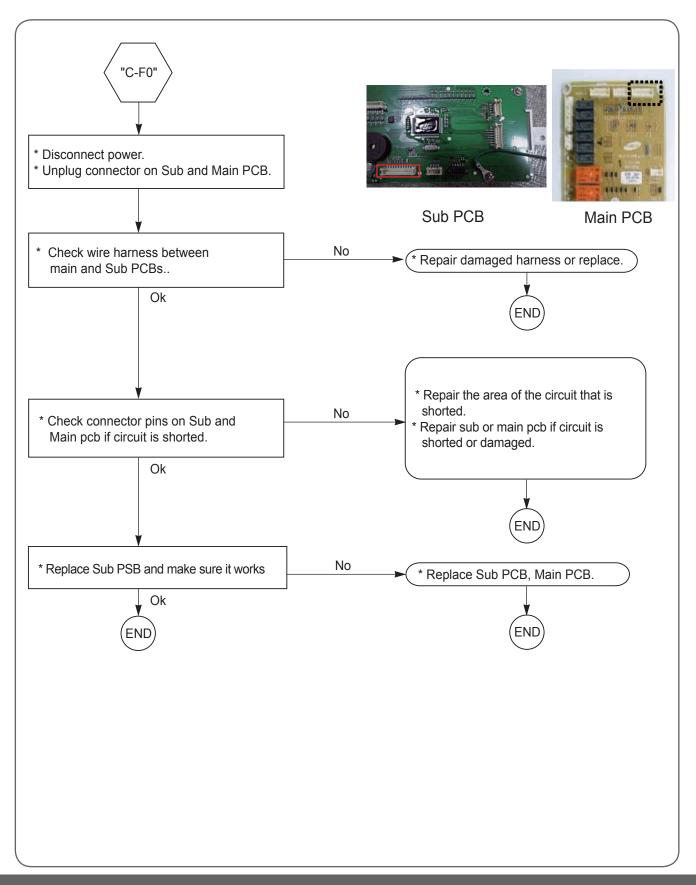


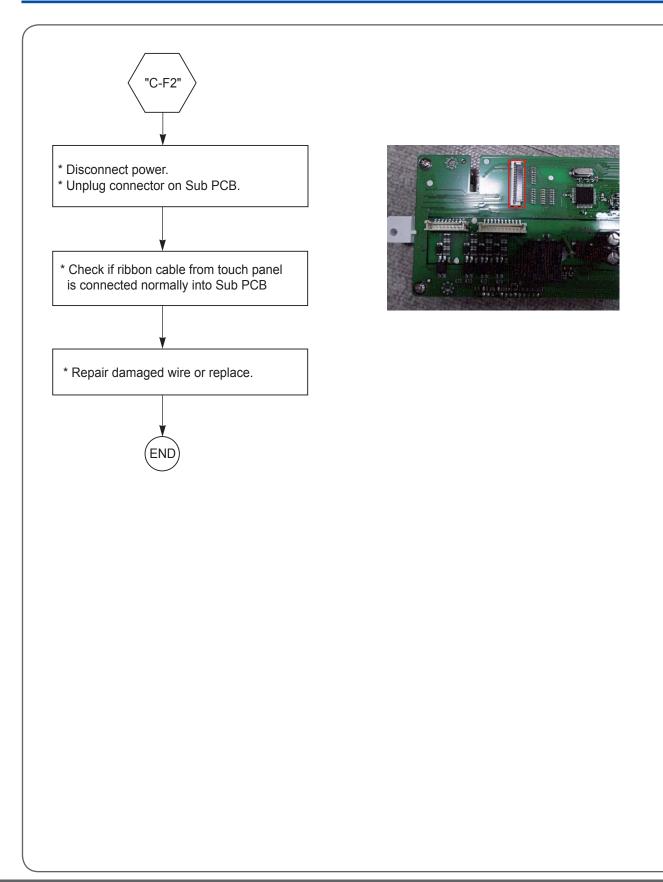
4-1 Failure Display Codes

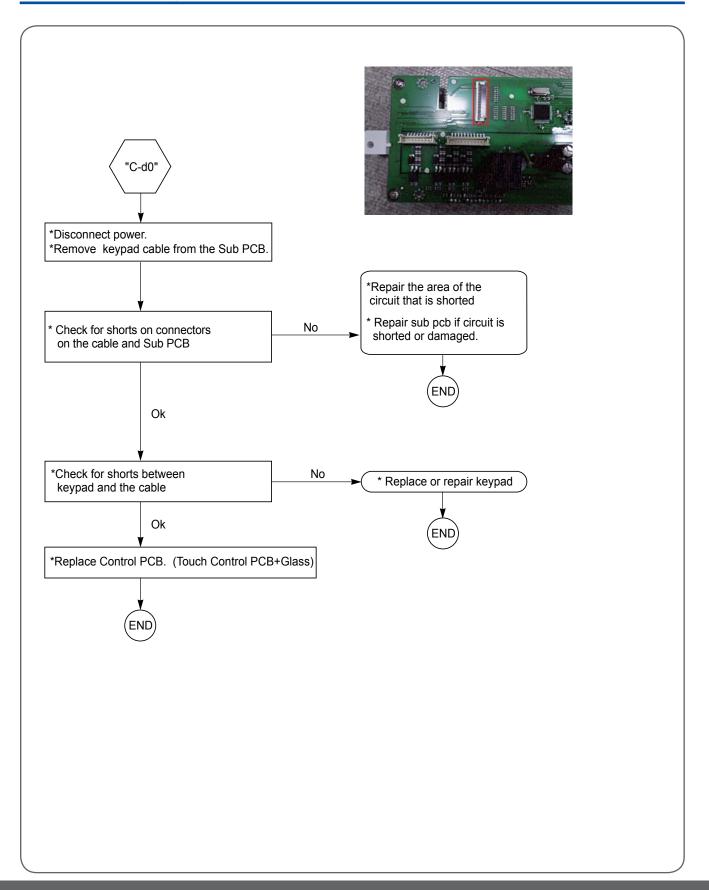
Safety error











Control PCB Operation

Sort of Control PCB



Sub PCB

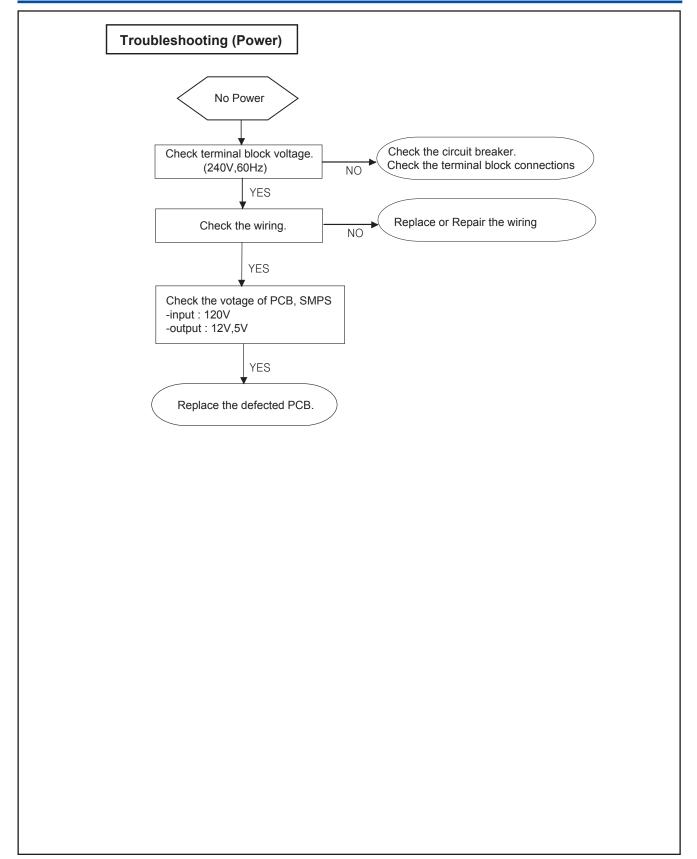


SYMPTOM	DIAGNOSIS	REMEDY		
	 * Measure an input voltage. (240/120V or 208/120V) * Measure an input voltage of terminal block. 	 * Check circuit breaker. * Check state of a wire connected to Terminal Block 		
	* Measure supplied voltage at the connector on main PCB L1~N : 120V	* Replace or repair if harness has been lose or disconnected.		
Oven not operating (No power, No display)	 * Make sure that the relay on Sub PCB is working normally * Check whether connector between sub and main pcb have been loosen or disconnected. 	 Replace sub PCB if relay has been damaged or there is any cracking on the sub PCB. Repair harness connecting Main and Sub PCBs After confirming whether harness has been inserted into relay on sub PCB or not, take action follow as; Replace or repair harness. Replace or repair sub PCB. 		
	 Measure resistance both ends of terminal on thermostat. (normal : 0 ohoms) Check whether harness connected to terminal of a thermostat have been loosen or disconnected. Measure voltage regulator on main PCB. IC02 : 7812(DC 12V) IC03 : 7805(DC 5V) 	 * Replace the thermostat. * Replace or repair harness. * Replace or repair after check PCB. 		
Oven temperature is risen slowly.	 Make sure whether wire harness is connected to broil, bake and convection heaters has been lose or disconnected. Make sure whether relays are 	 Repair and replace harness. Disconnect terminals for each heater and measure resistance, replace any heaters with abnormal resistance 		
	 Make sure whether relays are normally operated or pcb have short circuit. 	* Replace or repair relay.* Replace or repair main PCB.		

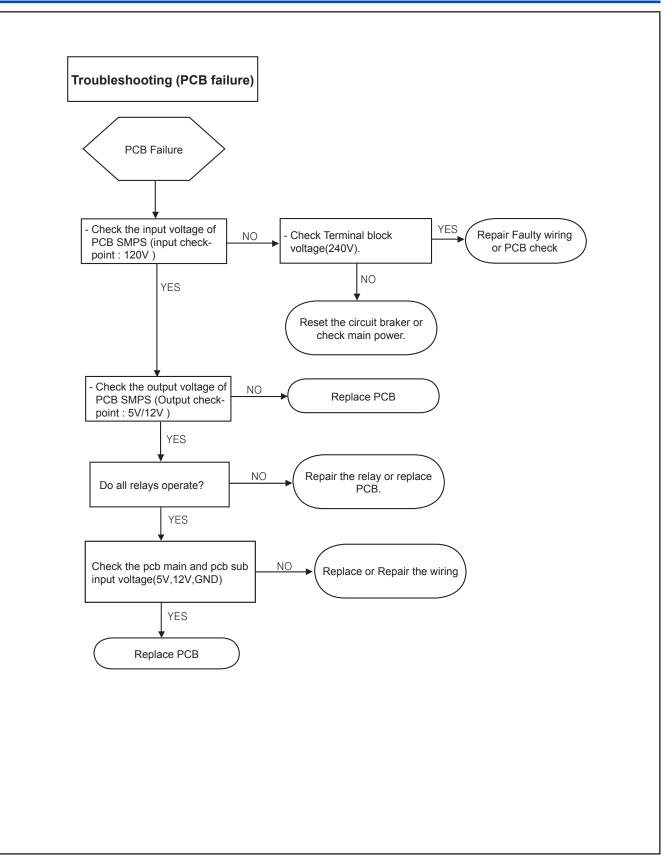
SYMPTOM	DIAGNOSIS	REMEDY
Oven temperature	 * Check whether temperature rises over 400'F within 10 minutes in room temperature. 	 Repair or replace if relays on Main or Sub PCBs are shorted
TISES ID TASI	* Check whether harness has been connected incorrectly or is shorted	* Replace or repair harness.
	* Make sure resistance of each harness is within normal range.	* Replace heater with abnormal resistance range.
The self-cleaning feature will not operate when warming center or warming drawer is on.	* This is in normal state.	 * The self-cleaning feature will not operate when warming center or warming drawer is on.
	Make sure that the keypad cable is connected correctly.	* Replace pcb after check whether keypad cable is connected correctly.
Keypad is not working correctly.	Check whether connector on pcb is shorted or damaged	* Replace or repair after confirming whether keypad cable has been loosen or disconnted.
	Check whether touch control PCB has been damaged.	 Replace assembly of touch control pcb. (PCB + Glass touch)
	* Check the oven lamp relay on sub	* Replace or repair if harness has been loosen or disconnected.
Oven lamp is not working.	PCB and connector.	 Replace oven lamp relay or Ry-source relay.
in on king.		* Replace main PCB.
	Measure the resistance value of both ends of lamp terminal.	* Replace lamp.

SYMPTOM	DIAGNOSIS	REMEDY
	Check whether convection fan relay on	* Replace or repair Relay.
Convection for is	Sub PCB and connector is in normal.	* Replace or repair connector.
Convection fan is not spinning	Make sure harness between Sub PCB	* Replace or repair harness.
liet opinning	and Main PCB has been connected	* Replace or repair connector.
	correctly	* Replace main PCB.
Smell or smoke This is in normal state.		 Smell or smoke from the oven during initial cycle is coming from dirt and grime from manufacturing process and is normal
during initial use		 Make sure the room is well ventilated during self-clean cycle
LED Display		
is partially or	* LED display is inferior.	* Replace LED or sub PCB
fully dim		
Touch tone not active when keypad buttons are selected	Check the state of buzzer on sub PCB and whether PCB pattern have a short circuit or has been open.	* Replace or repair main PCB.

4-2 Electrical Malfunction



4-2 Electrical Malfunction



4-2 Electrical Malfunction

Troubleshooting (Wi-Fi connection)

Step 1.

- Check whether display showed 🛜
 - If display showed icon, check to 'Samsung Smart Home' app. Delete and re-install the app. And then, try again
 - (Follow manual instruction for samsung smart home app).
 - If display is not show icon, check to home network.
 - If home network is ok, follow to step 2.
 - If home network have problem, contact home network service center.

Step 2.

- Check communication between wi-fi module and sub pcb
- a) Press keepwarm and Num3 at the same time.

Display will show pJt name, main pcb version, sub pcb version and network version.

- If network version is ordinarily showed, try to use smart control feature again.
- If network version is showed as like below, check to wi-fi module. (2-b)



VFD DISPLAY

LED DISPLAY

- b) Remove the wi-fi module (see page 3-21 removing the wi-fi module for the procedure). Check input voltage on wi-fi module. (5V)
- If input voltage is ok, replace wi-fi module.
- If input voltage have problem, check to connector of wire and sub pcb. (2-c)



c) Remove the cover back main wire

(see page 3-2 removing cover back main wire for the procedure).

- If connection of wire is ok, check to next step (2-d)
- If connection of wire have problem, re-connect and try smart control feature again.
- d) Remove the sub pcb (see page 3-4 removing sub pcb for the procedure). Check whether connector of wire is fully and correctly inserted. (CN600) And then, check input voltage on sub pcb. (5V)
- If input voltage is ok, replace wi-fi module.
- If input voltage have problem, replace sub pcb.

Pin	4	:	GND
Pin	5	:	5VDC



4-2 Electrical Malfunction

Component testing procedures

WARNING

4

ELECTRICAL SHOCK HAZARD

Disconnect power before servicing the range. Replace all panels before operating range. Failure to do so can result in death or electrical shock.

FIGURE	TESTS MEASURE	RESULTS		
Broil Heater	 Measure resistance values of heater's terminal after taking off harness from heater. Measure voltage of heater's terminal after making oven work by pressing broil keypad. 	 * Approx : 12 ~ 14Ω (at the room temperature) * Terminal voltage of Broil heater : AC 240V * Replace or repair harness * Replace or repair sub PCB 		
Bake Heater	 Measure resistance values of heater's terminal after taking off harness from heater. Measure voltage of heater's terminal after making oven work by pressing bake keypad. (Make sure that voltage has to be measured for more than 1 minute because heater is supposed to on-off cycling work.) 	 * Approx : 17 ~ 19Ω (at the room temperature) * Terminal voltage of bake heater : AC 240V * Replace or repair harness * Replace or repair sub PCB 		
Convection Heater	 Measure the resistance values of heater's terminal after taking off harness from heater. Measure the voltage of heater's terminal after having oven worked, by pressing convection bake keypad. (Make sure that voltage has to be measured for more than 1 minute because heater is supposed to on-off cycling work.) 	 * Approx : 41 ~ 46Ω(at the room temperature) * Terminal voltage of convection heater : AC 240V * Replace or repair harness * Replace or repair sub PCB 		
Warming Drawer	 Measure the resistance of values of heater, after taking off harness from heater. Measure the terminal voltage of heater after making oven work by pressing warming drawer keypad 	 * Approx : 22 ~ 25Ω (at the room temperature) * Terminal voltage of Drawer heater : AC 120V * Replace or repaire harness * Replace or repaire sub PCB 		

4-2 Electrical Malfunction

FIGURE	TESTS MEASURE	RESULTS
	 Measure the state of micro switch and motor after taking off harness from the heater. Check whether the lock works normally by pressing cooking time button and delay start keypad at the same time for 3 seconds. 	 Lock motor Resistance : 2500 ~ 2700Ω (at the room temperature) voltage : 120V Micro switch COM-NO Replace or repair if harness has been loosen or disconnected.
	 * First of all, make sure that lamp filament is disconnected or not. * Measure resistance socket's terminal after separating harness from heater and removing lamp. * Measure the voltage at the lamp sockets terminal, after turning on the Lamp by pressing the Oven light on the main keypad. 	 * Approx : ∞Ω * Terminal voltage of lamp socket : 120V * Replace or repair harness. * Replace or repair sub PCB
Upper Convection Fan	 Measure resistance value of Motor terminal after taking off harness from Motor. Measure Voltage of Motor's terminal after making oven work by pressing bake keypad. (Make sure to measure voltage for more then one minute as fan will normally cycle on and off) 	 Approx Convection Fan : 20 ~ 30Ω Terminal Voltage of Convection Fan : 120V Replace or repair harness Replace or repair main PCB.
	 Mesure the state of partition switch after taking off harness 	 * Partition Switch Resistance : 1750 ~ 1850Ω * Replace or repair if harness has been loosen or disconnected

4-2 Electrical Malfunction

FIGURE	TESTS MEASURE	RESULTS
Door plunger switch	 Check the state of working of switch. Make sure wire, housing and terminals are connected and have not been damaged. 	Normal open : 0Ω Normal close : ∞Ω * Replace or repair if wire or terminal has been damaged.
	 * Measure resistance valur of oven sensor * Check whether wire or housing has been loosen or disconnected. 	Approx. at the room temperature :1080Ω

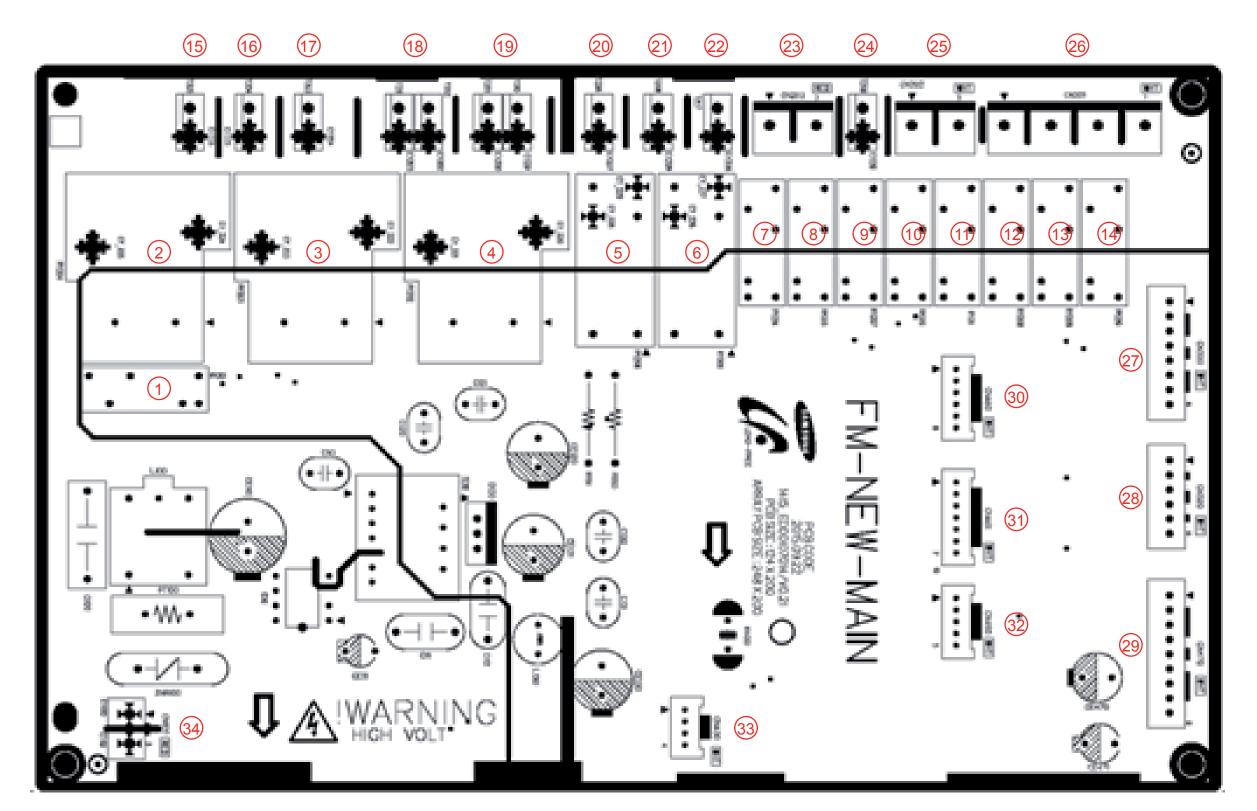
4-2 Electrical Malfunction

degree F degree C degree F degree C ohms ohms 0 -17.8 45 932.12 113 1170.17 -10 14 961.86 122 50 1188.93 23 -5 980.95 212 100 1374.93 32 0 1000.00 302 150 1558.01 5 1019.02 392 200 1738.06 41 10 1038.02 482 250 1915.39 50 2089.69 15 1056.99 572 300 59 2261.07 68 20 1075.92 662 350 77 25 1094.83 752 400 2429.52 30 2595.05 86 1113.71 842 450 35 1132.56 932 500 2757.65 95 104 40 1151.38 1000 538 2878.57

Oven sensor resistance (Temperature vs. Sensor resistance) Ro = 1000 Ohms (0°C), RP = 2757 Ohms, Up = 5V, a = 0.00375

5-1 PCB Diagrams (Main)

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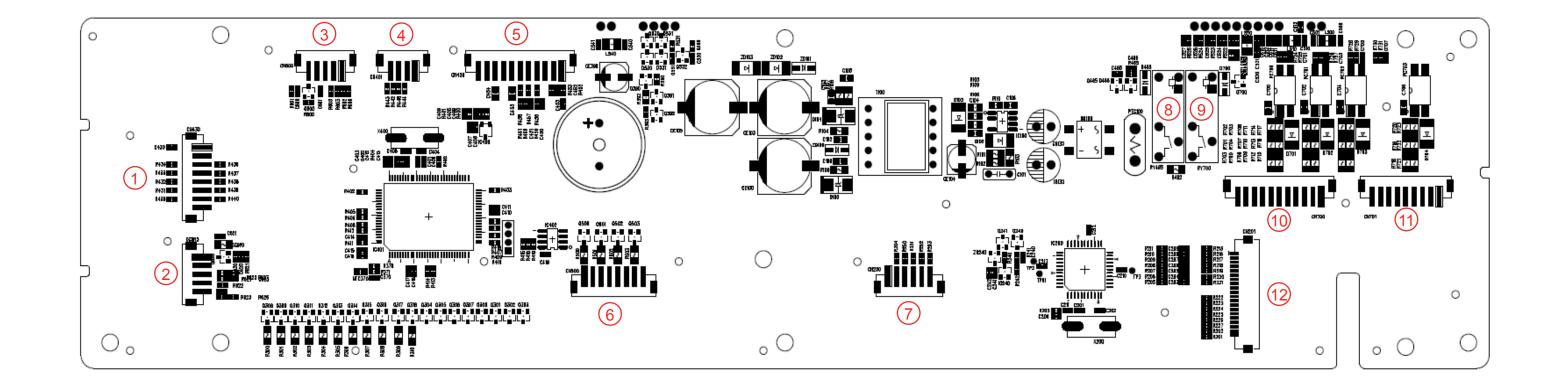


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No.	Parts Number	Part Name	Function and Rule
1	RY201	RY-Source Relay	This is relay which control source of DLB, BAKE, BROIL, W/Drawer
2	RY204	Bake-Heater Relay	Broil relay(Ry203), Bake relay(Ry204), convection relay(Ry205) will be on-off working by mi-com signal after DLB relay is worked. (Broil relay : It will not be problem with reversing the order in inserting Brown) (Bake relay : It will not be problem with reversing the order in inserting Blue)
3	RY203	Broil-Heater Relay	"Broil relay(Ry203), Bake relay(Ry204), convection relay(Ry205) will be on-off working by mi-com signal after DLB relay is worked.(Broil relay : It will not be problem with reversing the order in inserting Brown)(Bake relay : It will not be problem with reversing the order in inserting Blue)
4	RY202	DLB Relay	Circuit is designed to have broil relay or convection relay worked after DLB relay is being worked by Double line break. (It will not be problem with reversing the order in inserting Red)
5	RY206	Warming Drawer Heater Relay	This is Relay to control Warming Drawer-Heater.
6	RY205	Convection Relay	 "Broil relay(Ry203), Bake relay(Ry204), convection relay(Ry205) will be on-off working by mi-com signal after DLB relay is worked. (Broil relay : It will not be problem with reversing the order in inserting Brown) (Bake relay : It will not be problem with reversing the order in inserting Blue)
7	RY214	OPTION (Cooling Fan)	This is a spare relay. (This relay is connected with Cooling fan Lo in this model)
8	RY213	OPTION (Cooling Fan)	This is a spare relay. (This relay is connected with Cooling fan Hi in this model)
9	RY207	WC-Heater Relay	This is Relay to control Warming Centor-Heater.
10	RY212	Oven-Lamp-L Relay	This is relay which is connected with Oven-Lamp-Low.
11	RY211	Oven-Fan-L Relay	This is relay which is connected with Oven-Fan-Low.
12	RY208	Conv-Fan-U Relay	This is relay which is connected with Conv. Fan.
13	RY209	Conv-Lamp-U Relay	This is relay which is connected with Conv-Lamp-Upper
14	RY210	Door Lock Relay	This is relay which is connected with door lock motor.
15	T205	Bake Terminal	This is terminal to connect harness with Bake relay.
16	T204		
17	T203	Broil Terminal	This is terminal to connect harness with Broil relay.
18	T211		
	T202	DLB Terminal	This is terminal to connect horness with DLD relay
19	T201		This is terminal to connect harness with DLB relay.
	T210	-	
20	T206	Convection-Heater Terminal	This is terminal to connect harness with convection-heater relay.
22	T207		
21 23	T208 CN203	WD-Heater Terminal	This is terminal to connect harness with relay to get heater on warming drawer work.
23	T209	spare connector WC-Heater Termainal	This is for spare relays (RY213, RY214). (This connector is connected with Cooling fan in this model.) This is terminal to connect harness with relay to get heater on warming centor work.
25	CN202	Relay Connector	OVEN FAN L, OVEN LAMP L
26	CN201	Relay Connector	CONV FAN U, OVEN LAMP U, DOOR LOCK, AC120V_LINE
27	CN300	Door Lock, Divider Connector	This is connector which is connected with Door plung switch and Door lock switch, divider switch.
28	CN320	Oven Sensing Connector	This connector which is connected with oven sensor.
29	CN470	Sub Communication Connector	This is connector which is connected with Sub PCB to communicate.
30	CN460	COOK TOP UART	(For ELEC OVEN) This is to connect Cook-Top to FM-NEW-MAIN PBA.
31	CN461	COOK TOP UART	(For GAS OVEN) This is to connect BLDC-FAN-SUB PBA to FM-NEW-MAIN PBA.
32	CN450	HASS	This is to connect HASS.
33	CN430	On Board Writing Connector	When do micom revision, connect to micom writer. And this connector which is connected with Touch PCB to communicate.
34	CN100	Power Connector	This is to supply power with SMPS.

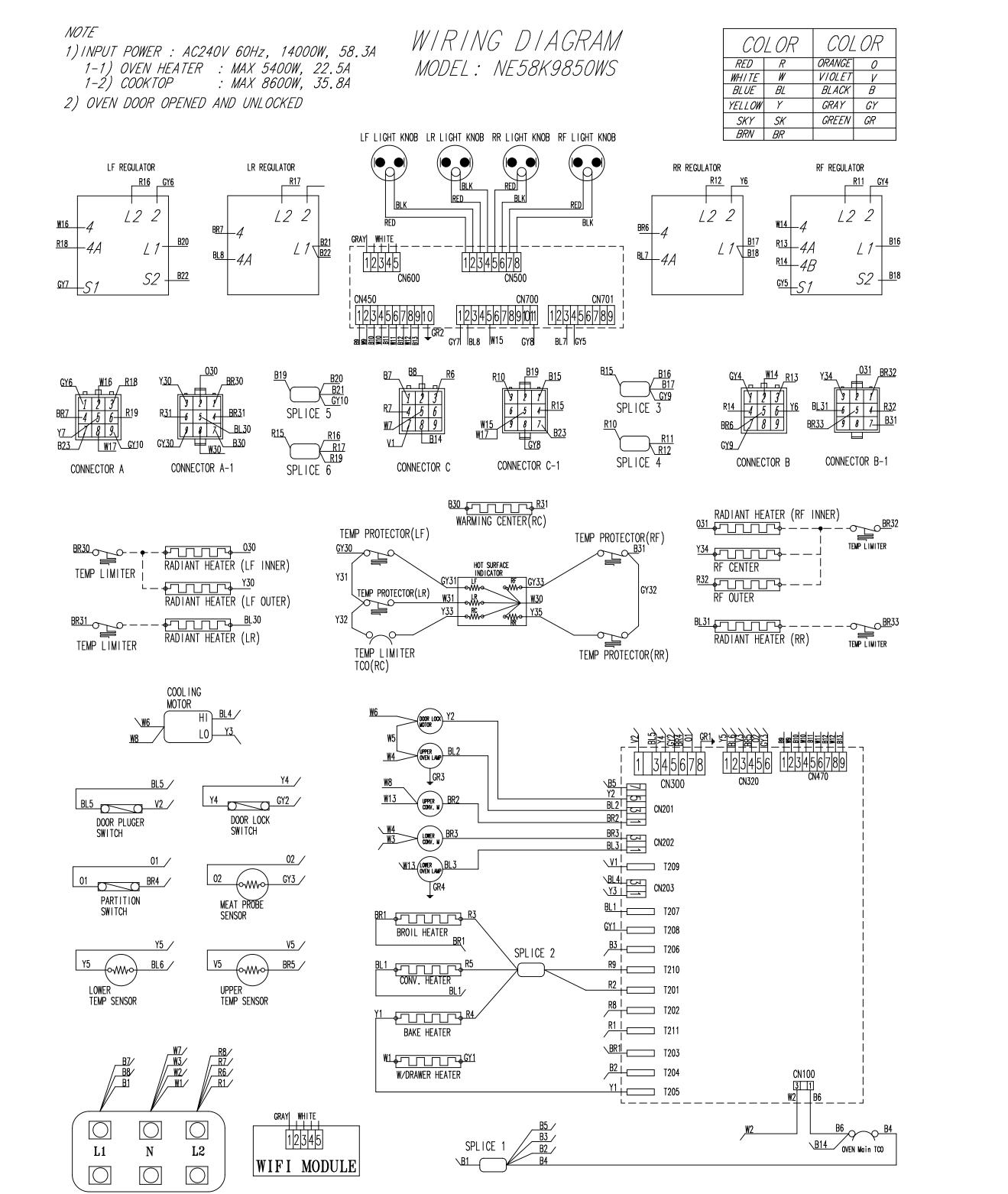
5-2 PCB Diagrams (Sub)

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No.	Parts Number	Part Name	Function and Rule	
1	CN430	JTAG Monitoring Connector	This is connector for JTAG equipment.	
2	CN620	HASS Connector	This is connector for HASS.	
3	CN600	WIFI Connector	This is connector to connect WIFI Module.	
4	CN401	Option Connector	This is connector to select H/W option.	
5	CN450	Main Communication Connector	This is connector which is connected with Main PCB to communicate.	
6	CN500	Knob Light 5Volt Power connector	This is connector to provide 5V power to knob light.	
7	CN250	Touch Download Connector	This is connector to download program for touch IC.	
8	RY465	VFD control Relay	This is relay for VFD ON/OFF.	
9	RY700	Cooktop Motor Relay	This is relay for Cook top motor.	
10	CN700	Knob sensing Connector	This is connector to check knob ON/OFF.	
11	CN701	Cooktop sensing Connector	This is connector to sense Cook Top.	
12	CN201	Touch Film Connector	This is to connect Touch-Film.	

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TERMINAL BLOCK

HEATING	ELECMENTS

COOKTOP ELEMENTS					
COMPONENTS	INPUT	WATTAGE			
RF RADIANT ELEMENT	240V	3000			
RR RADIANT ELEMENT	240V	1200			
LF RADIANT ELEMENT	240V	2600			
LR RADIANT ELEMENT	240V	1800			
RC WARMER ELEMENT	240V	100			

OVEN HEATING ELECMENTS				
COMPONENTS	INPUT	WATTAGE		
BAKE	240V	3000W		
BROIL	240V	4200W		
CONVECTION	240V	1250W		
WARM DRAWER	120V	600W		

SAMSUNG

GSPN (GLOBAL SERVICE PARTNER NETWORK)

Area	Web Site
Europe, CIS, Mideast & Africa	gspn1.samsungcsportal.com
Asia	gspn2.samsungcsportal.com
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