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ELECTRIC & GAS DRYER SERVICE MANUAL

CAUTION

READ THIS MANUAL CAREFULLY IN ORDER TO
PROPERLY DIAGNOSE PROBLEMS AND TO SAFELY
PROVIDE QUALITY SERVICE ON THESE DRYERS.

DLE1001W DLG1002W

IMPORTANT SAFETY NOTICE

The information in this service guide is intended for use by individuals possessing skill and experience in electrical, electronic, and mechanical appliance repair. Any attempt to repair a major appliance may result in personal injury and property damage. The manufacturer or seller cannot be responsible for the interpretation of this information, nor can it assume any liability in connection with its use.

WARNING !

To avoid personal injury, disconnect power before servicing this product. If electrical power is required for diagnosis or test purposes, disconnect the power immediately after performing the necessary checks. To reduce the risk of personal injury, adhere to all industry recommended safety procedures including the use of long sleeved gloves and safety glasses. Failure to follow all of the safety warnings in this manual could result in property damage, injury to persons or death.

RECONNECT ALL GROUNDING DEVICES

If grounding wires, screws, straps, clips, nuts, or washers used to complete a path to ground are removed for service, they must be returned to their original position and properly fastened.

WHAT TO DO IF YOU SMELL GAS:

- *Do not try to light a match, or cigarette, or turn on any gas or electrical appliance.*
- *Do not touch any electrical switches. Do not use any phone in your building.*
- *Clear the room, building or area of all occupants.*
- *Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions carefully.*
- *If you cannot reach your gas supplier, call the fire department.*

IMPORTANT

Electrostatic Discharge (ESD)
Sensitive Electronics

ESD problems are present everywhere. ESD may damage or weaken the electronic control assembly. The new control assembly may appear to work well after repair is finished, but failure may occur at a later date due to ESD stress.

- Use an anti-static wrist strap. Connect wrist strap to green ground connection point or unpainted metal in the appliance.

- OR -

Touch your finger repeatedly to a green ground connection point or unpainted metal in the appliance.

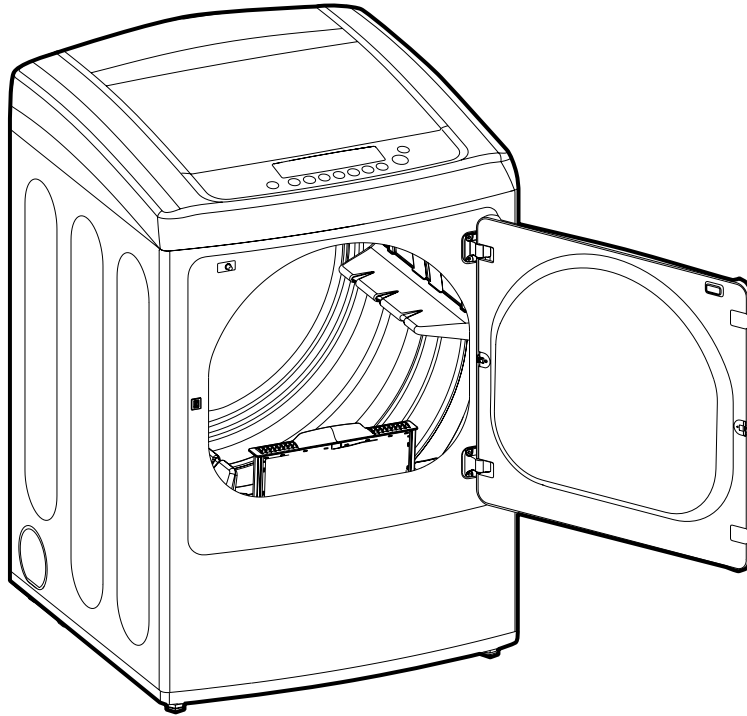
- Before removing the part from its package, touch the anti-static bag to a green ground connection point or unpainted metal in the appliance.
- Avoid touching electronic parts or terminal contacts; handle electronic control assembly by edges only.
- When repackaging failed electronic control assembly in anti-static bag, observe above instructions.

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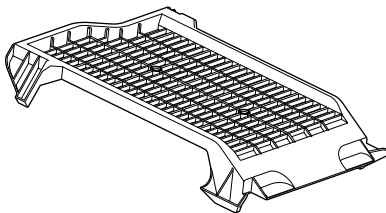
SPECIFICATIONS



- Name: Electric and Gas Dryer
- Power supply: Refer to the rating label on the dryer.
Gas: 120 VAC Electric: 240VAC
- Size: 27" X 40³/₁₆" X 29" (inch)
- Dryer capacity: IEC 7.3 cu.ft.
- Weight: Electric : 119 lb
Gas : 121 lb

Specifications are subject to change by manufacturer.

■ ACCESSORIES



Dryer rack (1 each)
(Sold Separately : Some Model)

See page 6 of this manual for usage instruction.

| ITEM | | DLE1001W DLG1002W | | REMARK |
|-----------------------------|-------------|--|---|-------------------------|
| Material & Finish | Color | Blue White | | |
| | Top Plate | Blue White | | |
| | Door Trim | Blue White | | |
| POWER SUPPLY | | ELEC. | 120/240V 60Hz (26A)/120/208V 60Hz (23A) | |
| | | GAS | 120V/60Hz (11.5A) | |
| ELECTRICITY CONSUMPTION | MOTOR | 250W (4.5A) | | AC 120V |
| | HEATER | 5400W (22.5A) | | AC 240V(ELECTRIC MODEL) |
| | | 4100W (21A) | | AC 208V(ELECTRIC MODEL) |
| | LAMP | 15 W (0.2A) | | AC 120V |
| | GAS VALVE | 13 W (0.11A) x 2 | | AC 120V(GAS MODEL) |
| CONTROL TYPE | | Electronic | | |
| DRUM CAPACITY | | 7.3 cu.ft. | | |
| Weight (lbs) - Net | | 119 / 121 | | |
| No. of Programs | | 9 | | |
| No. of Dry Options | | 6 | | |
| No. of Temperature Controls | | 4 | | |
| No. of Dry Levels | | 5 | | |
| Sound levels | | 1(on/off) | | |
| Sensor | Moisture | Available | | Electrode sensor |
| | Temperature | Available | | Thermistor |
| Reversible Door | | Available | | |
| Drum | | Alcosta | | |
| Child Lock | | Available | | |
| Interior Light | | Available | | |
| Product (WxHxD) | | 27" x 40 ^{3/16} " x 29" (inch) | | |
| Packing (WxHxD) | | 29 1/2" x 40 ³ " x 30 3/4" (inch) | | |

2

FEATURES AND BENEFITS



3


INSTALLATION INSTRUCTIONS

Review the following options to determine the appropriate electrical connection for your home:



4-wire receptacle (NEMA type 14-30R)

Use the instructions under option 1 if your home has a 4-wire receptacle (NEMA type 14-30R).

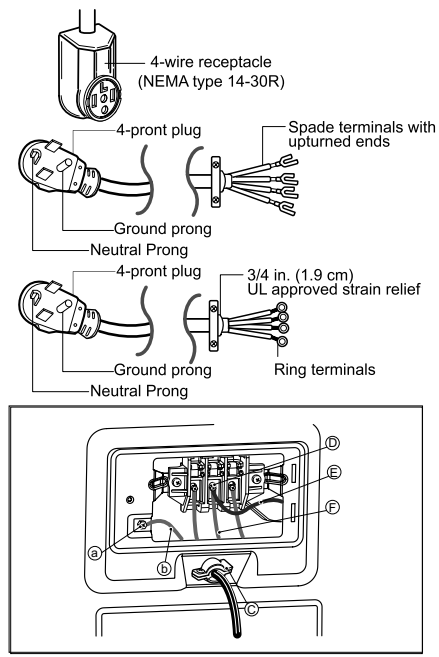


3-wire receptacle (NEMA type 10-30R)

Use the instructions under option 2 or 3 if your home has a 3-wire receptacle (NEMA type 10-30R). Use option 2 if local codes and ordinances permit the connection of a chassis ground to the neutral connector. If this is not permitted, use option 3.

Option 1: 4-wire connection with a Power supply cord.

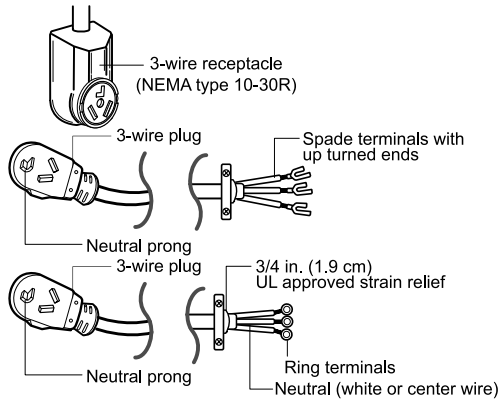
i If your local codes or ordinances do not allow the use of a 3 wire connection, or you are installing your dryer in a mobile home, you must use a 4-wire connection.



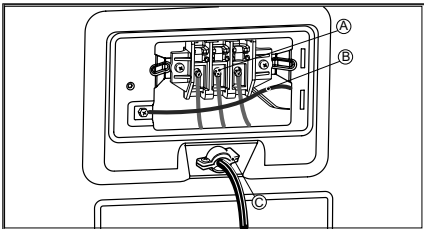
1. Connect the neutral wire (white) of the power cord to the center terminal block screw.
2. Connect the red and black wires to the left and right terminal block screws.
3. Connect the ground wire (green) of the power cord to the external ground screw. Remove the neutral ground wire of appliance and connect it to center screw.
4. Make sure that the strain relief screw is tightened and that all terminal block nuts are tight and the power cord is in the right position.

Option 2: 3-Wire Connection with a Power Supply Cord

If your local codes or ordinances permit the connection of a frame-grounding conductor to the neutral wire, use these instructions. If your local codes or ordinances do not allow the connection of a frame-grounding conductor to the neutral wire, use the instructions under **Section 3: Optional 3-wire connection.**



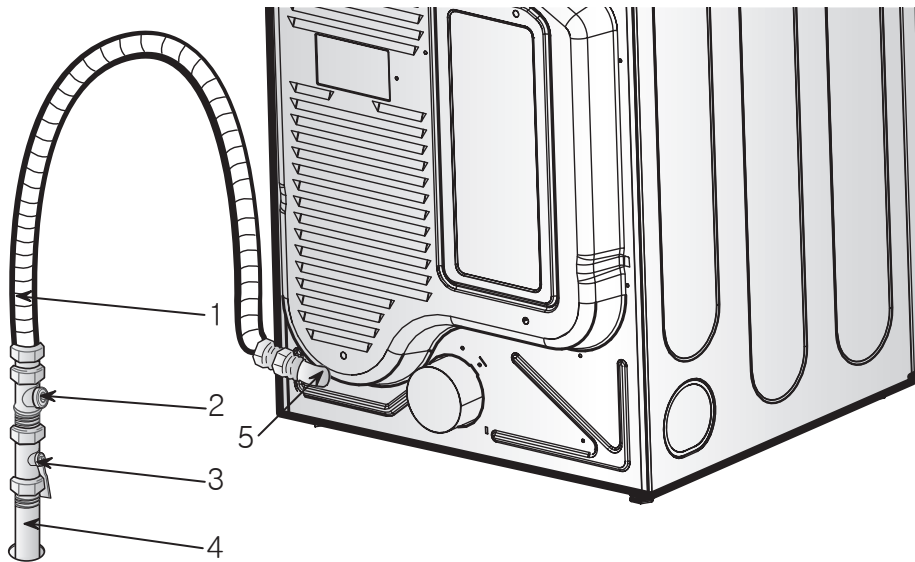
1. Connect the neutral (white or center) wire (B) to the center, silver colored, screw (A) and tighten securely.
2. Connect the other two power cord wires (red and black) to the left and right terminal block screws and tighten securely.
3. Tighten the strain relief screws (C) securely.



Connect Gas Supply Pipe (Gas Dryer ONLY)

For further assistance, refer to section on Gas Requirements.



1. Make certain your dryer is equipped for use with the type of gas in your laundry room. Dryer is equipped at the factory for natural gas with a $\frac{3}{8}$ " N.P.T. gas connection.
2. Remove the shipping cap from the gas connection at the rear of the dryer. Make sure you do not damage the pipe thread when removing the cap.
3. Connect to gas supply pipe using a new flexible stainless steel connector.
4. Tighten all connections securely. Turn on gas and check all pipe connections (internal & external) for gas leaks with a non-corrosive leak detection fluid.
5. For LP (Liquefied Petroleum) gas connection, refer to section on Gas Requirements.



- 1 New Stainless Steel Flexible Connector
- Use only if allowed by local codes (Use Design A.G.A. Certified Connector)
- 2 $\frac{1}{8}$ " NPT Pipe Plug (for checking inlet gas pressure)
- 3 Equipment Shut-Off Valve
- Installed within 6' (1.8 m) of dryer
- 4 Black Iron Pipe
Shorter than 20' (6.1 m) - Use $\frac{3}{8}$ " pipe
Longer than 20' (6.1 m) - Use $\frac{1}{2}$ " pipe
- 5 $\frac{3}{8}$ " NPT Gas Connection

4

DRYER CYCLE PROCESS

| Cycle | | Default | | | Conditions of operation and termination | | | | |
|------------------|----------------------|------------------|--------------|-----------------|--|---|---|---|--------------|
| | | Temp- erature | Dry Level | Display time | Drying | | Cooling | | Wrinkle care |
| | | | | | Electro- sensor | Temp- Control | Default time | Temp- Control** | Time |
| Sensor Dry * | HEAVY DUTY | HIGH | Normal | 54 | Saturation | $68 \pm 4^{\circ}\text{C}$ $155 \pm 7^{\circ}\text{F}$ | 5 min. | $47 \pm 5^{\circ}\text{C}$ $113 \pm 9^{\circ}\text{F}$ | 3Hr |
| | | | Adjustable | | | | | | |
| | PERM PRESS CASUAL | LOW | Normal | 32 | Saturation | $68 \pm 4^{\circ}\text{C}$ $155 \pm 7^{\circ}\text{F}$ | 5 min. | $47 \pm 5^{\circ}\text{C}$ $113 \pm 9^{\circ}\text{F}$ | |
| | | | Adjustable | | | | | | |
| | COTTON/ NORMAL | MEDIUM | Normal | 41 | Saturation | $60 \pm 4^{\circ}\text{C}$ $140 \pm 7^{\circ}\text{F}$ | 5 min. | $47 \pm 5^{\circ}\text{C}$ $113 \pm 9^{\circ}\text{F}$ | |
| | | | Adjustable | | | | | | |
| DELICATES | LOW | Normal | 28 | Saturation | $52 \pm 3^{\circ}\text{C}$ $126 \pm 5^{\circ}\text{F}$ | 5 min. | $47 \pm 5^{\circ}\text{C}$ $113 \pm 9^{\circ}\text{F}$ | | |
| | | Adjustable | | | | | | | |
| TOWELS | MEDIUM HIGH | Normal | 55 | Saturation | $66 \pm 4^{\circ}\text{C}$ $151 \pm 7^{\circ}\text{F}$ | 5 min. | $47 \pm 5^{\circ}\text{C}$ $113 \pm 9^{\circ}\text{F}$ | | |
| | | Adjustable | | | | | | | |
| SMALL LOAD | HIGH | Normal | 30 | Saturation | $68 \pm 4^{\circ}\text{C}$ $155 \pm 7^{\circ}\text{F}$ | 5 min. | $47 \pm 5^{\circ}\text{C}$ $113 \pm 9^{\circ}\text{F}$ | | |
| Manual Dry ** | SPEED DRY | HIGH | Off | 25min | Saturation | $(68 \pm 4^{\circ}\text{C})$ $(155 \pm 7^{\circ}\text{F})$ | 5min | $47 \pm 5^{\circ}\text{C}$ $113 \pm 9^{\circ}\text{F}$ | 3Hr |
| | FRESHEN UP | MEDIUM | Off | 20min | Saturation | $(66 \pm 4^{\circ}\text{C})$ $(151 \pm 7^{\circ}\text{F})$ | 5min | N/A | |
| | | HIGH | | | | | | | |
| AIR DRY | NO HEAT | Off | 30min | Saturation | NO HEATER | 5min | N/A | | |
| Load | | | Heater | |  | | | Off Time: 6min | |
| | | | Motor | |  | | | On Time: 10sec | |

* Sensor dry: Dry Level is set by users.

** Manual dry: Temperature control is set by users.

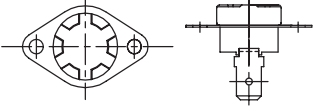
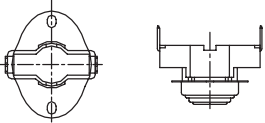
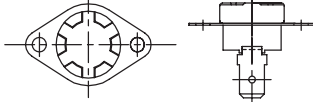
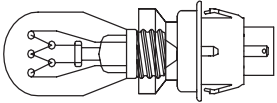
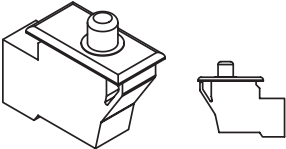
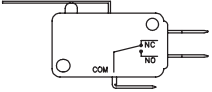
Default settings can be adjusted by users.

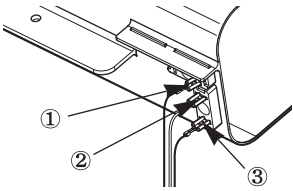
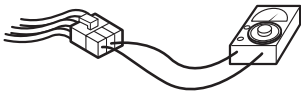
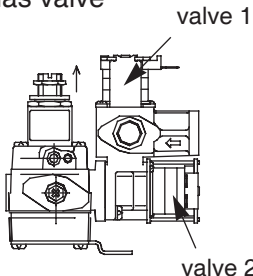
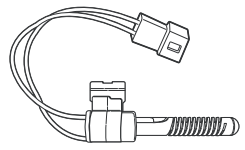
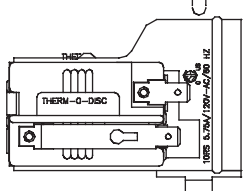
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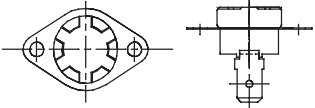
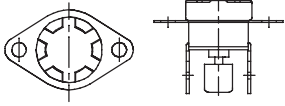
COMPONENT TESTING INFORMATION

⚠ CAUTION

When checking the Component, be sure to turn the power off, and do voltage discharge sufficiently.

| Component | Test Procedure | Check result | Remark |
|---|---|--|---|
| 1. Thermal cut off  • Check Top Marking: N130 | Measure resistance of terminal to terminal ① Open at $266 \pm 12^{\circ}\text{F}$ ($130 \pm 7^{\circ}\text{C}$) ② Auto reset 31°F (-1°C) Same shape as Outlet Thermostat. | If thermal fuse is open must be replace ① Resistance value $\neq \infty$ ② Continuity ($250^{\circ}\text{F} \downarrow$) $< 1\Omega$ | <ul style="list-style-type: none"> • Heater case-Safety • Electric type |
| 2. Hi limit Thermostat (Auto reset)  | Measure resistance of terminal to terminal ① Open at $257 \pm 9^{\circ}\text{F}$ ($125 \pm 5^{\circ}\text{C}$) ② Close at $221 \pm 9^{\circ}\text{F}$ ($105 \pm 5^{\circ}\text{C}$) | ① Resistance value $\neq \infty$ ② Resistance value $< 5\Omega$ | <ul style="list-style-type: none"> • Heater case - Hi limit • Electric type |
| 3. Outlet Thermostat (Auto reset)  • Check Top Marking: N85 | Measure resistance of terminal to terminal ① Open at $185 \pm 9^{\circ}\text{F}$ ($85 \pm 5^{\circ}\text{C}$) ② Close at $149 \pm 9^{\circ}\text{F}$ ($65 \pm 5^{\circ}\text{C}$) Same shape as Thermal cut off. | ① Resistance value $\neq \infty$ ② Resistance value $< 5\Omega$ | <ul style="list-style-type: none"> • Blow housing - Safety • Electric type |
| 4. Lamp holder  | Measure resistance of terminal to terminal | Resistance value: $80\Omega \sim 100\Omega$ | |
| 5. Door switch  | Measure resistance of the following terminal 1) Door switch knob: open ① Terminal: COM - NC (1-3) ② Terminal: COM - NC (1-2) 2) Door switch push: push ① Terminal: COM - NC (1-3) ② Terminal: COM - NC (1-2) | ① Resistance value $< 1\Omega$ ② Resistance value $\neq \infty$ ① Resistance value $\neq \infty$ ② Resistance value $< 1\Omega$ | The state that knob is pressed is opposite to open condition. |
| 6. Idler switch  | Measure resistance of the following terminal: COM - NC | 1. lever open ① Resistance value $< 1\Omega$ 2. Lever push (close) ② Resistance value $\neq \infty$ | |

| Component | Test Procedure | Check result | Remark |
|--|---|---|---|
| 7. Heater  | Measure resistance of the following terminal ① Terminal: 1 (COM) - 2 ② Terminal: 1 (COM) - 3 ③ Terminal: 2 - 3 | ① Resistance value: 10Ω ② Resistance value: 10Ω ③ Resistance value: 20Ω | <ul style="list-style-type: none"> • Electric type |
| 8. Thermistor  | Measure resistance of terminal to terminal Temperature condition: 58°F ~ (10~40°C) 58°F ~ 104°F (10~40°C) | Resistance value: 10Ω | <ul style="list-style-type: none"> • Heater case Hi limit • Electric type |
| 9. Motor | | | <ul style="list-style-type: none"> • See Page 13 |
| 10. Gas valve  | Measure resistance of the following terminal ① Valve 1 terminal ② Valve 2 terminal | Resistance value : 1.5~2.5kΩ | <ul style="list-style-type: none"> • Gas type |
| 11. Igniter 5318EL3001  | Measure resistance from terminal to terminal. | Resistance value : 100~800kΩ | <ul style="list-style-type: none"> • Gas type |
| 12. Frame Detect  | Measure resistance of terminal to terminal ① Open at 370°F (Maximum) ② Close at 320°F | ① Resistance value $\approx \infty$ ② Resistance value < 1Ω | <ul style="list-style-type: none"> • Gas type |

| Component | Test Procedure | Check result | Remark |
|---|--|--|--|
| <p>13. Outlet Thermostat (Auto reset)</p>  <ul style="list-style-type: none"> • Check Top Marking: N95 | <p>Measure resistance of terminal to terminal</p> <p>① Open at $203 \pm 7^{\circ}\text{F}$ ($95 \pm 5^{\circ}\text{C}$)</p> <p>② Close at $159 \pm 9^{\circ}\text{F}$ ($70 \pm 5^{\circ}\text{C}$)</p> | <p>① Resistance value $\neq \infty$</p> <p>② Continuity $< 1\Omega$</p> | <ul style="list-style-type: none"> • Gas type • Gas funnel |
| <p>14. Outlet Thermostat (Manual reset)</p>  <ul style="list-style-type: none"> • Check Top Marking: N110 | <p>Measure resistance of terminal to terminal</p> <p>① Open at $212 \pm 12^{\circ}\text{F}$ ($110 \pm 7^{\circ}\text{C}$)</p> <p>② Manual reset</p> | <p>If thermal fuse is open must be replaced</p> <p>① Resistance value $\neq \infty$</p> <p>② Continuity $< 1\Omega$</p> | <ul style="list-style-type: none"> • Gas type • Gas funnel |

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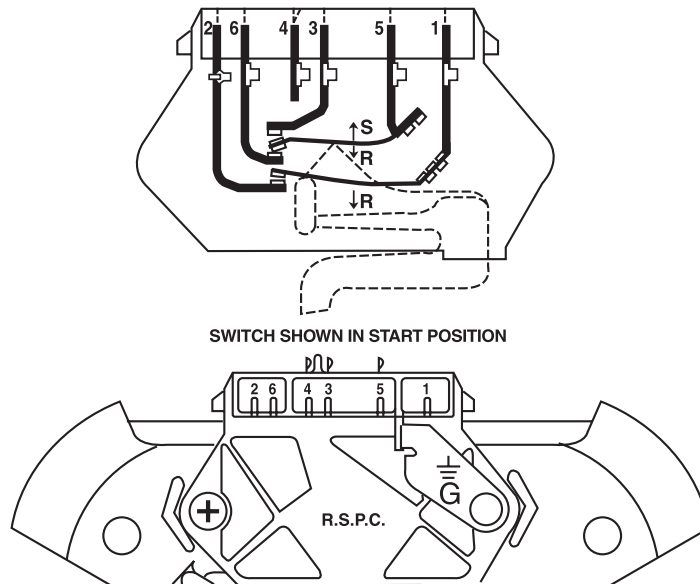
MOTOR DIAGRAM AND SCHEMATIC

NOTE When checking Component, be sure to turn Power off, then do voltage discharge sufficiently.

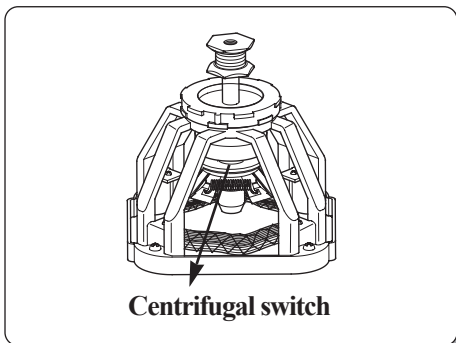
■ Contact On / Off by Centrifugal Switch

| Terminal No | | ① | ② | ③ | ④ | ⑤ | ⑥ | Remark |
|-------------|------------|-----|---|-----|-----|---|---|--------------------------|
| Mode | Resistance | | | | | | | |
| Motor STOP | 2 ~ 3Ω | | | | ●—● | | | Motor |
| | ≒ ∞ | ●—● | | | | | | Heater (Electric Models) |
| | ≒ ∞ | | | ●—● | | | ● | Gas Valve (Gas Models) |
| Motor RUN | 3 ~ 5Ω | | | | ●—● | | | Motor |
| | < 1Ω | ●—● | | | | | | Heater (Electric Models) |
| | < 1Ω | | | ●—● | | | ● | Gas Valve (Gas Models) |

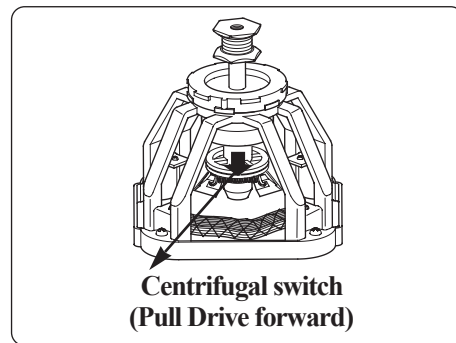
..... Open
 ————— Close



■ STOP MODE
 (When Motor does not operate)



■ .RUN MODE
 (Motor operates)

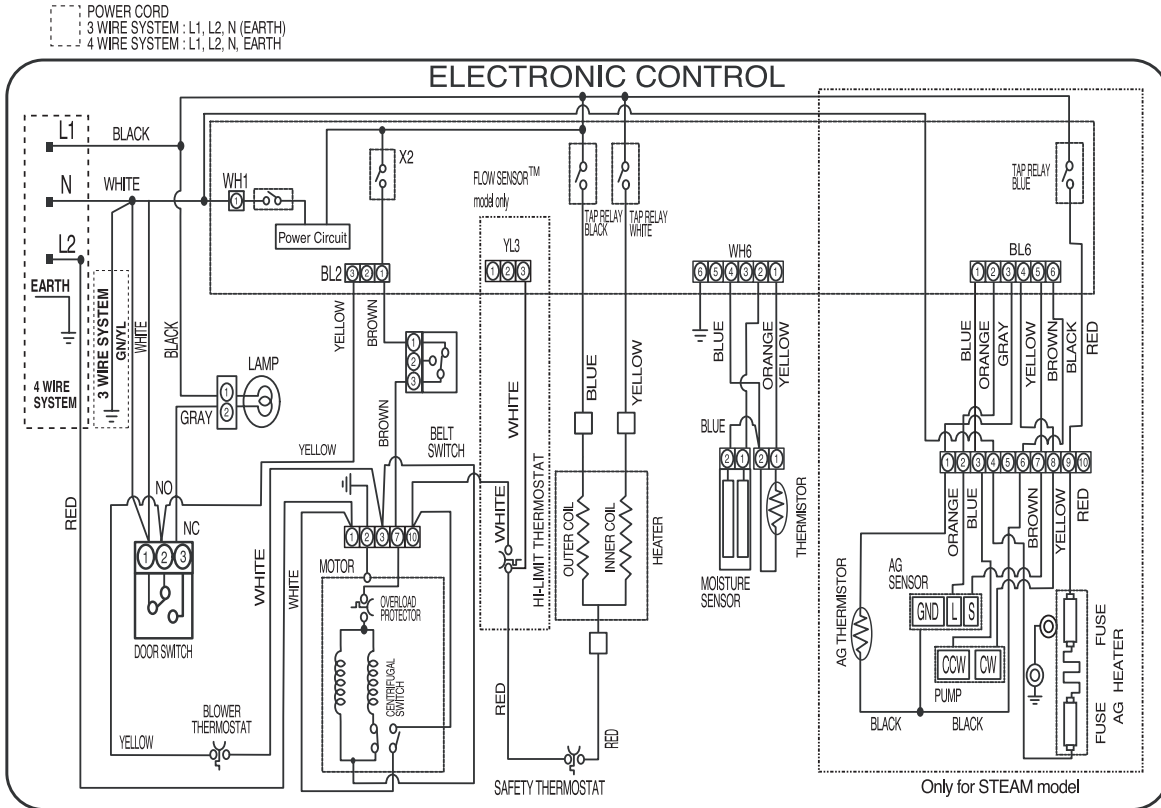


WIRING DIAGRAM

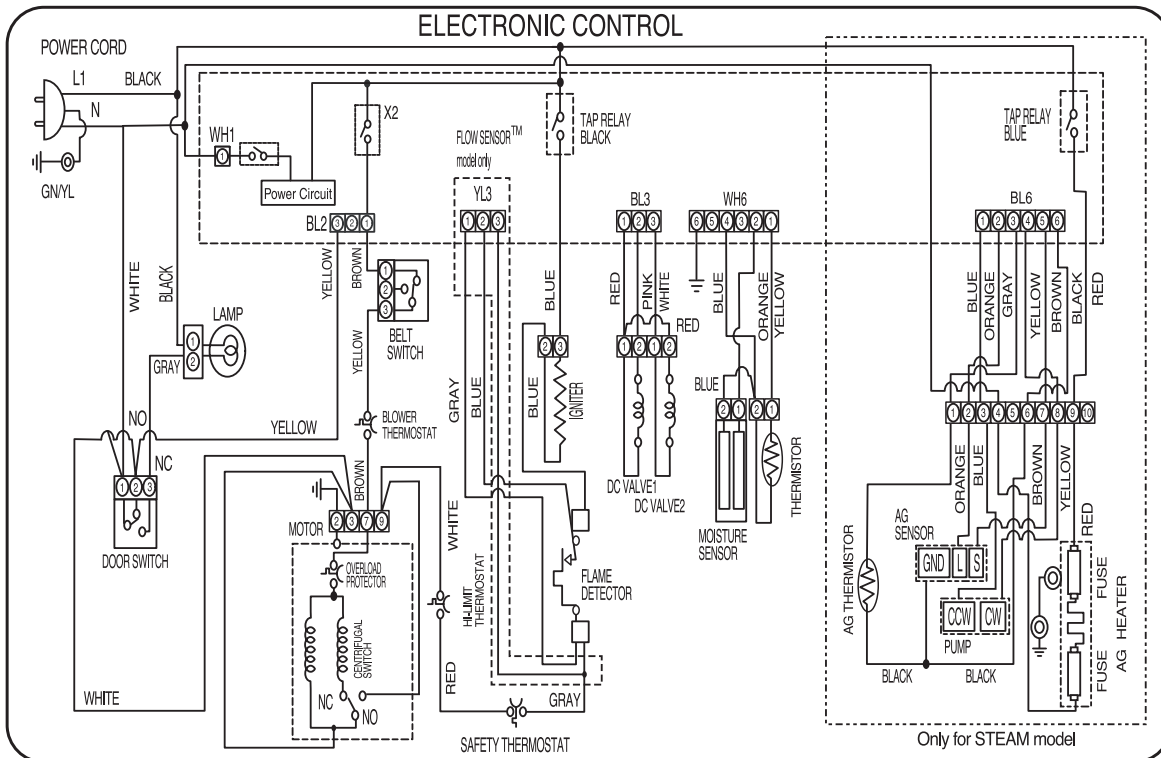
CAUTION

Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

ELECTRIC DRYER WIRING DIAGRAM

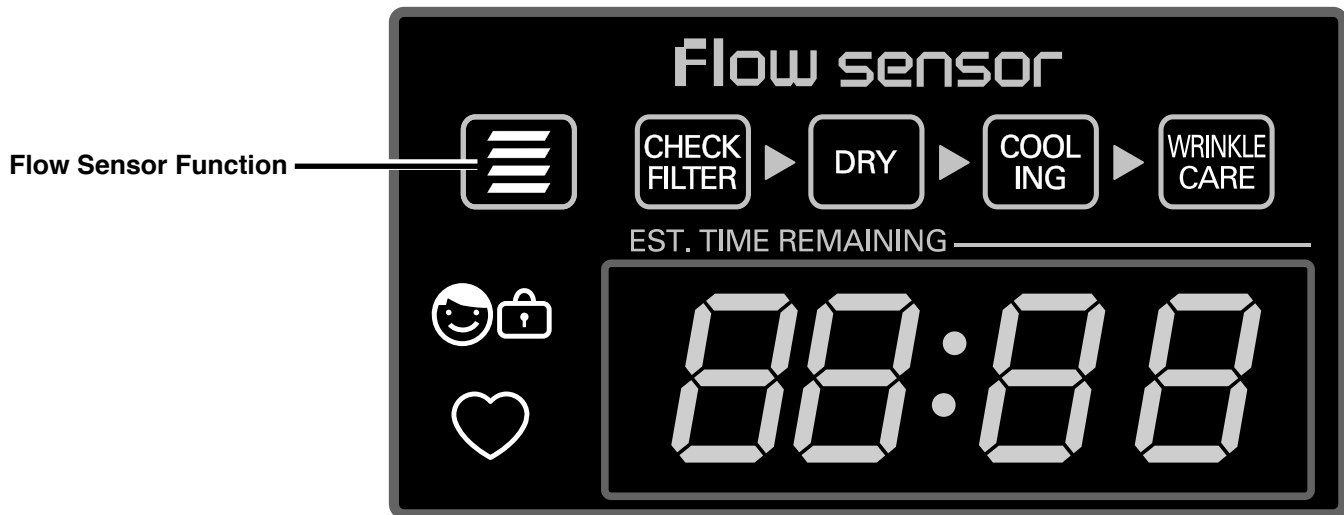


GAS DRYER WIRING DIAGRAM



8-1 Flow sensor

This FlowSense™ function detects the clogging or blocking of ducts. Clogged duct vents or hoses decrease efficiency in drying clothes. Clogged vents can also cause fire. This function alarms you, when to clean the ducts. When the alarm about duct clogging is on display of the panel, your duct vents should be cleaned by yourself or serviceman.



8-2 Installation test

Installation test (Exhaust check)

Once you have completed the installation of the dryer, use this test to make sure the condition of the exhaust system is adequate for proper operation of the dryer. This test should be performed to alert you to any serious problems in the exhaust system of your home.

- Your dryer features FLOW SENSE™, an innovative sensing system that automatically detects blockages and restrictions in dryer ductwork. Keeping ductwork clean of lint buildup and free of restrictions allows clothes to dry faster and reduces energy use.

! NOTE

The dryer should be cool before starting this test. If the dryer was warmed up during installation, run the AIR DRY cycle for a few minutes to reduce the interior temperature.

To activate the Installation test:

1. Press and hold TEMP.CONTROL and OPTION buttons at the same time. While holding these buttons, press POWER ON/OFF



2. The dryer will show InS in the number display to indicate that it is in duct condition testing mode.

3. Press the START/PAUSE button.
The dryer will run for approximately 2 minutes to test for blockages or restrictions to air flow in the ductwork.



Check the display for results.

During the two minute test cycle, monitor the FLOW SENSE display on the control panel. If FLOW SENSE is displayed, when the cycle ends, the exhaust system is adequate. If the exhaust system is severely restricted, the display will show FLOW SENSE. Other problems may also be shown with error codes. Refer to the next page for error code details and solutions.



Lighting : Restricted

FLOW SENSE indicates that the exhaust system is severely restricted. Have the system checked immediately, as performance will be poor.

END of Cycle.

At the end of the test cycle, **End** will display. The test cycle will end and the dryer will shut off automatically after a short delay.

Installation test (Exhaust check) (cont.)

- Check the Error Code before you call for service

| Error Code | Possible Causes | Solutions |
|---------------|--|--|
| tE | <ul style="list-style-type: none"> • Temperature sensor failure | <ul style="list-style-type: none"> • Turn off the dryer and call for service. |
| HS | <ul style="list-style-type: none"> • Humidity Sensor failure. | <ul style="list-style-type: none"> • Turn off the dryer and call for service. |
| PS , PF or nP | <ul style="list-style-type: none"> • Electric dryer power cord is not connected correctly, or house power supply is incorrect. • House fuse is blown, circuit breaker has tripped, or power outage has occurred. | <ul style="list-style-type: none"> • Check the power supply or the connection of power cord to the terminal block. Refer to the Connecting Electric Dryers section of this manual for complete instructions. • Reset circuit breaker or replace fuse. Do not increase the fuse capacity. If the problem is a circuit overload, have it corrected by a qualified electrician. |

- Check the duct condition

If the test displays FLOW SENSE, check the exhaust system for restrictions and damage. Repair or replace the exhaust system as needed.

NOTE

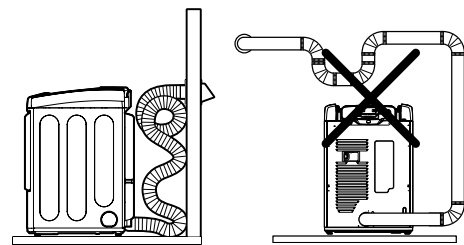
When the dryer is first installed, this test should be performed to alert you to any existing problems with the exhaust duct in your home. However, since the test performed during normal operation provides more accurate information on the condition of the exhaust duct than does the installation test, FLOW SENSE displayed during the two tests may not be the same.

Do not interrupt the test cycle, as this could result in the wrong results.

Even if FLOW SENSE is not displayed during the test cycle, some restrictions may still be present in the exhaust system. Refer to the Venting the Dryer section of this manual for complete exhaust system and venting requirements.

Restricted or blocked airflow

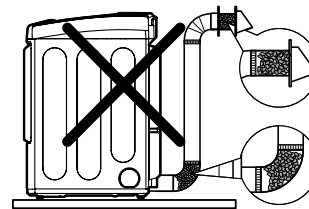
Avoid long runs or runs with multiple elbows or bends.



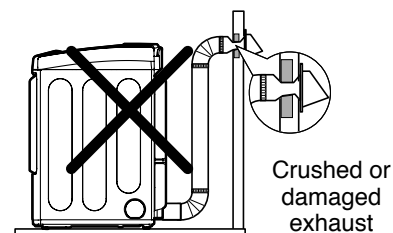
Excess or crushed transition duct

Too many elbows or exhaust too long

Check for blockages and lint buildup.



Make sure the ductwork is not crushed or restricted.



Crushed or damaged exhaust

8-3 Troubleshooting for flow sensor dryer

1. FLOW SENSE indicator light is on

Is lint filter full?



Clean lint filter before every load



Is duct clogged?



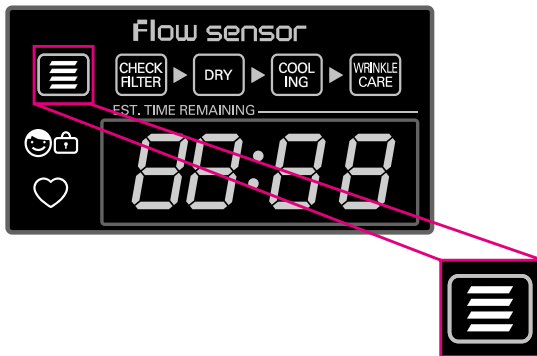
Check & clean duct.

2. FLOW SENSE indicator light is on and does not disappear.

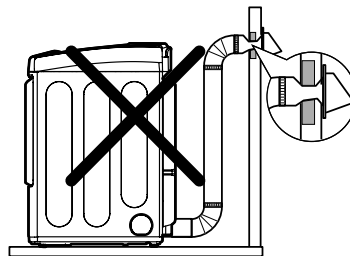
1. FLOW SENSE indicator light is on even when vents have been clean and even when the vents are off.
 → **This is Normal.** After flow sensor recheck full next cycle, flow sensor is reset.
 (Flow sensor bars will disappear after dryer has operated two cycle)

■ Bars Are Displayed but Don't Disappear

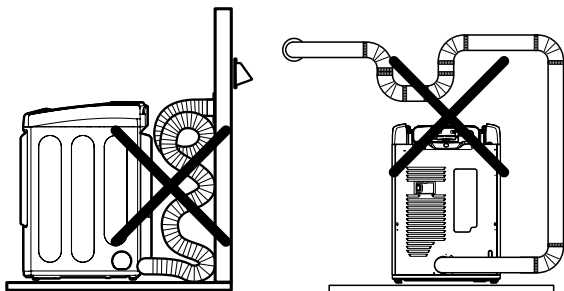
*Control Panel



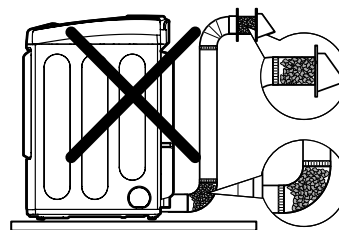
Make sure that the ductwork is not crushed or restricted.



Avoid long runs of ducts or runs with multiple elbows or bends.



Check for blockages and lint build up.



1. This TEST should be used for Factory test /Service test. Do not use this DIAGNOSTIC TEST other than specified.
2. Activating the Heater manually with the Door open may trip the Thermostat attached to the Heater, therefore do not activate it manually. (Do not press the door switch to operate the heater while the door is open)

■ ACTIVATING THE DIAGNOSTIC TEST MODE

1. UNIT must be in standby (unit plugged in, display off)
2. Press POWER while pressing MORE TIME and LESS TIME simultaneously.
3. Press START/PAUSE button to advance through diagnostics.

| Pressing the START/PAUSE | CHECKING ACTION | DISPLAY | CHECKPOINT |
|--------------------------|---|--|--|
| None | Electric control & Temperature sensor | 1HE(Elec. Type) 1H9(Gas Type) | Standard |
| | | U- | MAIN PGM |
| | | d- | DISPLAY PGM |
| | | tE | Thermistor open |
| Once | Motor+Controller | 255 = Low moisture 30 = High moisture | Thermistor shorted |
| | | | Motor runs |
| Twice | ■ ELECTRIC TYPE Motor+Heater1(2700W) ■ GAS TYPE Motor | Current Temp. (5~70) | Displays Moisture Sensor Operation If moisture sensor is contacted with damp cloth. The display number is below 180 in normal condition |
| | | | ■ ELECTRIC TYPE Heater 1 is energized - 2700 W ■ GAS TYPE is not opened (Temperature in the drum is displayed in degrees C.) |
| 3 times | ■ ELECTRIC TYPE Motor+Heater1+Heater2 (5400W) ■ GAS TYPE Motor+Gas valve | Current Temp. (5~70) | ■ ELECTRIC TYPE: Heater 1 and heater 2 are energized - 5400 W ■ GAS TYPE: Gas valve is energized (Temperature in the drum is displayed in degrees C.) |
| 4 times | Motor, Heater off | OO | |
| 5 times | Loads off, Controller off | | Power off |

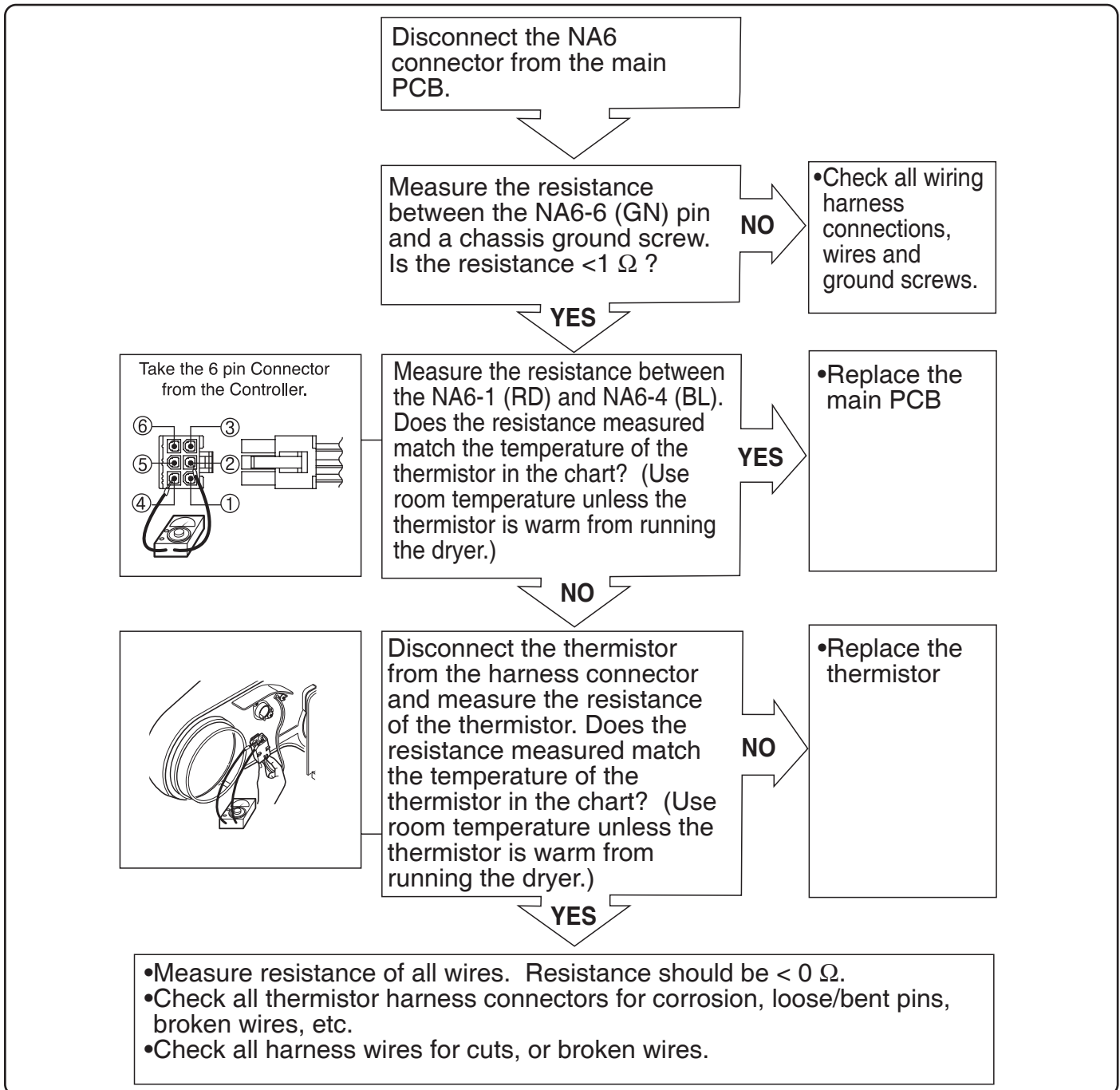
* To check pump operation:

At the fourth press of the test mode, if the AD value of the pump is higher than 10 on the display, the pump is normal. If it is lower than 10, E5 error will be displayed.

■ Test 1 120V AC Electrical supply

| | | |
|---|--|---|
| Caution | When measuring power, be sure to wear insulated gloves, to and avoid an electric shock | |
| Trouble Symptom | No power was applied to controller. (LED, LCD Display off) | |
| Measurement Condition | With dryer power on; connector linked to controller. | |
| <pre> graph TD A[Check the outlet, is the voltage 110V ~ 125V AC?] -- NO --> B[• Check the fuse or circuit breaker.] A -- YES --> C[Check if the voltage measured between Connector BK2 or WH2-2 (Black Wire) Linked to the Controller and WH1-1 (White Wire) Is 110~125V?] C -- NO --> D[• Check if Power Cord is properly connected.] C -- YES --> E[1 Check if the Controller wire is disconnected. 2 Check if Terminal Block and Power Cord are connected (Check Plug). - Does Power Cord N neutral line match to center terminal N neutral line?] E -- NO --> F[• Reconnect the controller.] E -- YES --> G[Replace controller.] </pre> | | |
| | <p>Check the outlet, is the voltage 110V ~ 125V AC?</p> | <p>NO</p> <ul style="list-style-type: none"> • Check the fuse or circuit breaker. |
| | <p>Check if the voltage measured between Connector BK2 or WH2-2 (Black Wire) Linked to the Controller and WH1-1 (White Wire) Is 110~125V?</p> | <p>NO</p> <ul style="list-style-type: none"> • Check if Power Cord is properly connected. |
| | <p>① Check if the Controller wire is disconnected. ② Check if Terminal Block and Power Cord are connected (Check Plug). - Does Power Cord N neutral line match to center terminal N neutral line?</p> | <p>NO</p> <ul style="list-style-type: none"> • Reconnect the controller. |
| | <p>Replace controller.</p> | |

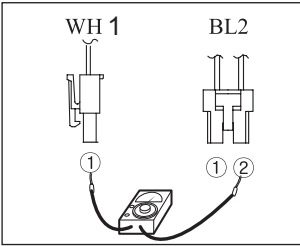
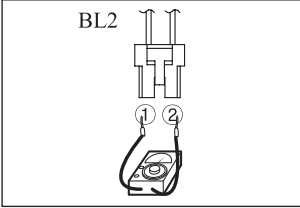
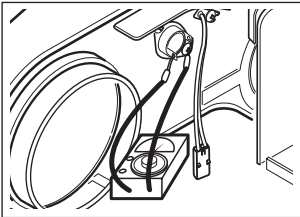
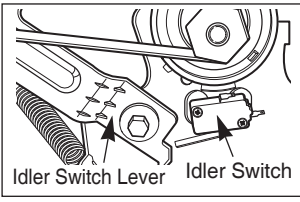
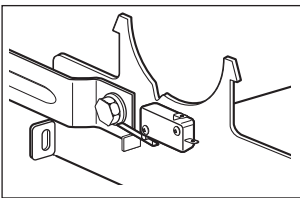
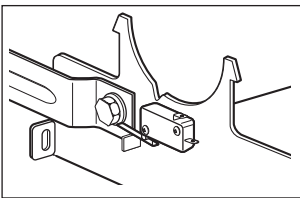
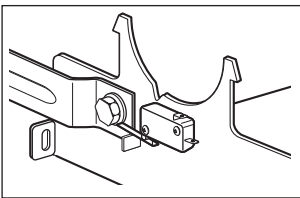
■ Test 2 Thermistor Test --- Measure with Power Off



■ Thermistor temperature/resistance chart ($\pm 5\%$)

| Air TEMP. °F (°C) | RES. k Ω | Air TEMP. °F (°C) | RES. k Ω | Air TEMP. °F (°C) | RES. k Ω |
|----------------------|--------------------|----------------------|--------------------|----------------------|--------------------|
| 50 °F (10 °C) | 18.0 | 90 °F (32 °C) | 7.7 | 130 °F (54 °C) | 2.9 |
| 60 °F (16 °C) | 14.2 | 100 °F (38 °C) | 6.2 | 140 °F (60 °C) | 3.0 |
| 70 °F (21 °C) | 11.7 | 110 °F (43 °C) | 5.2 | 150 °F (66 °C) | 2.5 |
| 80 °F (27 °C) | 9.3 | 120 °F (49 °C) | 4.3 | 160 °F (71 °C) | 2.2 |

■ Test 3 Motor test

| | | |
|---|---|--|
| Caution | Before measuring resistance, be sure to turn power off, and do voltage discharge. (When discharging, contact the metal plug of power cord with earth line.) | |
| Trouble Symptom | Drum will not rotate; no fan will function; no heater will work. | |
| Measurement Condition | Turn the dryer's power off, then measure resistance. | |
|  | <p>Is resistance below 3Ω between Connector WH① (White wire) and BL2-② (Brown wire)? ※ Measure while door is closed.</p> <p style="text-align: right;">YES →</p> <p style="text-align: center;">NO ↓</p> | <ul style="list-style-type: none"> • Replace Control. (Relay check) • Check Controller connector. |
|  | <p>Is resistance below 3Ω between Connector WH① (White wire) and BL2-① (Yellow wire)? ※ Measure while door is closed.</p> <p style="text-align: right;">NO →</p> <p style="text-align: center;">YES ↓</p> | <ul style="list-style-type: none"> • Check if Door flame presses door switch knob. • Check Door Switch. • Check Harness connection. |
|  | <p>Is resistance below 3Ω between Connector BL2-① (Yellow wire) and BL2-② (Brown wire)?</p> <p style="text-align: right;">YES →</p> <p style="text-align: center;">NO ↓</p> | <ul style="list-style-type: none"> • Replace Control. (Relay check) • Check Controller connector. |
|  | <p>Is resistance below 1Ω between terminals of Outlet Thermostat attached to blower housing?</p> <p style="text-align: right;">NO →</p> <p style="text-align: center;">YES ↓</p> | <ul style="list-style-type: none"> • Replace Outlet • Thermostat. (Refer to 'Component') |
|  | <p>Does Idle Switch attached to Motor Bracket operate Level by drum belt? (Not operating Lever is normal.)</p> <p style="text-align: right;">YES →</p> <p style="text-align: center;">NO ↓</p> | <ul style="list-style-type: none"> • Check Idler Assembly. • Drum Belt cuts off • Drum Belt takes off from Motor Pulley. |
|  | <p>Is resistance below 1Ω between Idler Switch terminals?</p> <p style="text-align: right;">NO →</p> <p style="text-align: center;">YES ↓</p> | <ul style="list-style-type: none"> • Replace Idler Switch. |
|  | <ul style="list-style-type: none"> • Check Motor. (Refer to 'Motor Diagram & Check') • Check if Control Connector is contacted. | |

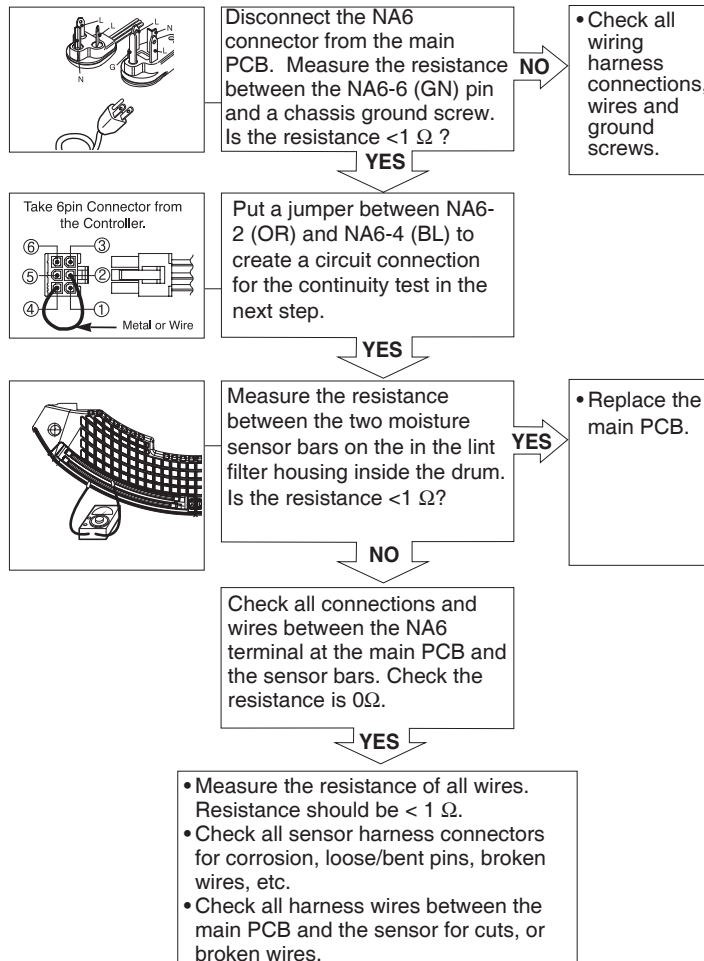
■ Test 4 Moisture sensor

NOTE: This test has two parts. The best test of the moisture sensing system is done in the diagnostic mode. This **FUNCTIONAL TEST** will test the sensor bars, wiring harness and PCB operation. If the results of this test are normal, the sensor system and PCB response are normal. The problem is somewhere else.

FUNCTIONAL TEST (Control)

1. Enter the diagnostic mode. (See **DIAGNOSTIC TEST MODE** on page 18.)
2. With the door closed, press the **START/PAUSE** button once. The dryer will start tumbling without heat.
3. Open the door. The drum will stop tumbling and the "dE" error code will be displayed and the chime will sound several times (if turned on).
4. With one hand, reach into the drum and place your fingers across the moisture sensor bars.
(CAUTION: The dryer drum will turn in this test. Your hand will be close to the rotating drum vanes. Keep your hand close to the filter housing to avoid being hit by the moving vanes.)
5. Use your other hand to press the door switch. The dryer drum will start rotating automatically.
6. Observe the numerical display. Depending on conditions, the number displayed should be between 30 and 255. The numbers should start decreasing as the control senses the moisture in your skin.
7. After you have observed the number decreasing, remove your fingers from the sensor bars. The numbers will continue to decrease for a few seconds (minimum 30) and then begin to increase (maximum 239).
8. If this test fails, proceed with the **MECHANICAL TEST** below.

MECHANICAL TEST



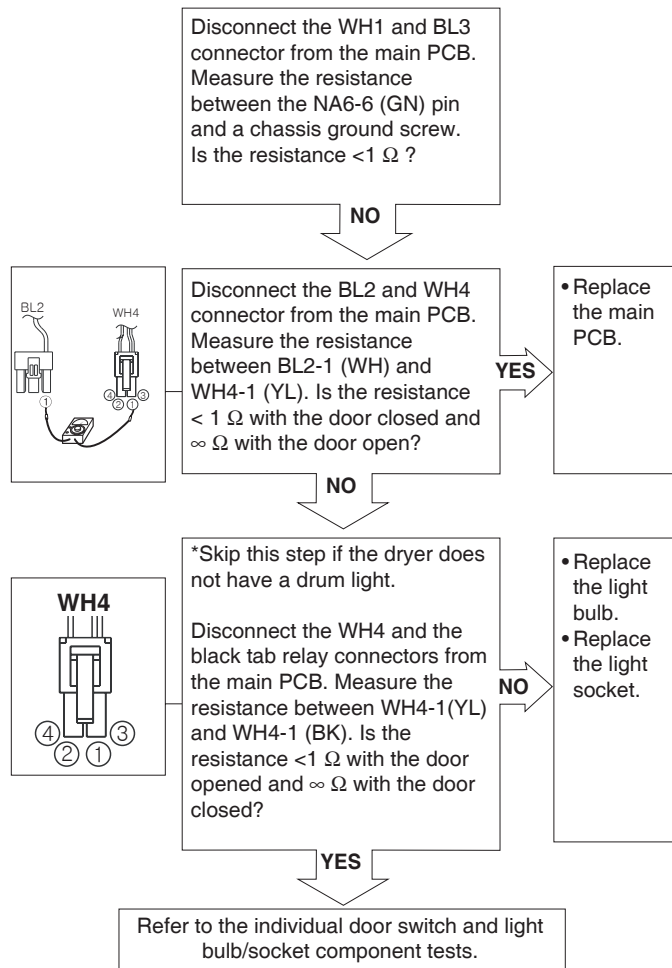
■ Test 5 Door switch test

NOTE: This test has two parts. The best test of the door switch system is done in the diagnostic mode. This **FUNCTIONAL TEST** will test the door switch, wiring harness and PCB operation. If the results of this test are normal, the door switch system and PCB response are normal. The problem is somewhere else.

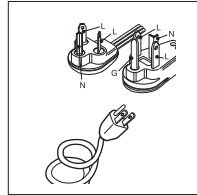
FUNCTIONAL TEST (Control)

1. Enter the diagnostic mode. (See DIAGNOSTIC TEST MODE on page 18.)
2. With the door closed, press the START/PAUSE button once. The dryer will start tumbling without heat.
3. Open the door. The drum will stop tumbling. The "dE" error code should be displayed, the chime should sound seven times (if turned on), and the drum light (if equipped) should come on. If the "dE" error code is not displayed or the light does not come on, proceed with the MECHANICAL TEST below. If the error displays and light comes on, the door switch is working properly.

MECHANICAL TEST



Test 6 Heater switch test - Electric Type

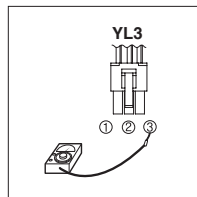


Enter diagnostic mode and press the START/PAUSE button twice. Measure the voltage between YL3-3 (WH) and the YL wire on the black tab relay. Is the voltage 240 VAC?

NO

- Check power supply.

YES



Disconnect the YL3, black tab relay and white tab relay connectors at the main PCB. Measure the resistance between YL3-3 (WH) and the YL wire on the black tab relay connector. Is the resistance 18-22 Ω ?

NO

- Check wiring and connectors to the element.
- See element component test.

YES

Measure the resistance between YL3-3 (WH) and the BL wire on the white tab relay connector. Is the resistance 18-22 Ω ?

NO

- Check wiring and connectors to the element.
- See element component test.

YES

Measure the resistance between the YL wire on the black tab relay and the BL wire on the white tab relay connectors. Is the resistance 36-44 Ω ?

NO

- Check wiring and connectors to the element.
- See element component test.

YES

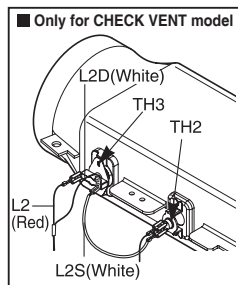
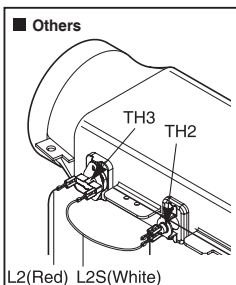
Measure the resistance between terminals 1 (RD) and the heater housing. Is the resistance Ω ?

NO

- Replace the element.

YES

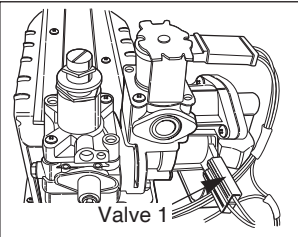
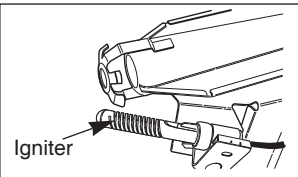
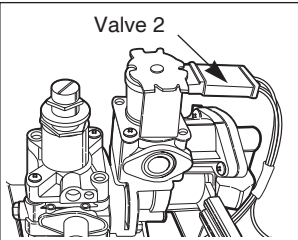
Refer to the hi-limit thermostat and thermal cut off component tests.



※ Wires

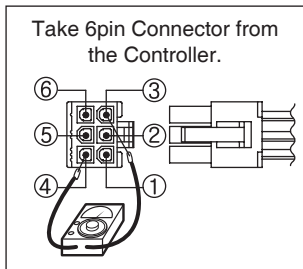
- L2 (Red)
- L2D (White) : Go to the duct (YL3 in main pcb)
- L2S (White) : Go to the safety.

■ Test 7 GAS Valve test - Gas Type

| | | |
|--|--|--|
| Caution | When measuring power, be sure to wear insulated gloves, to avoid electric shock. | |
| Trouble Symptom | While operating, heating will not work. Drying time takes longer | |
| Measurement Condition | With dryer power on | |
|  | <p>Power on & start (Normal cycle)</p> <p style="text-align: center;">NO</p> | |
|  | <p>When measuring Valve 1 voltage, More than DC 90V?</p> <p style="text-align: center;">YES</p> | <p>NO → • Check thermostat hi-limit safety</p> |
|  | <p>Igniter operates? (after 1 min, igniter becomes reddish)</p> <p style="text-align: center;">YES</p> | <p>NO → • Check Igniter & frame detect</p> |
| | <p>When measuring Valve 2 voltage, value is more than DC 90V? (10 sec after Igniter off)</p> <p style="text-align: center;">NO</p> | <p>YES → • Check gas connection or gas supply</p> |
| | <p>When measuring terminal resistance on valve 1 and valve 2, valves are more than 1.5 ~ 2.5kΩ? (Measure after off)</p> <p style="text-align: center;">NO</p> | <p>YES → • Change valve</p> |
| | <p>If valve 1 and valve 2 are under DC 10V, valves are Off?</p> <p style="text-align: center;">YES</p> | <p>NO → • Change valve</p> |
| <p style="text-align: center;">• Harness check • Controller change</p> | | |
| <p>NOTE: When the gas valve operates after disassembling, ignition will be off several seconds. It is normal because there is no circulation of air</p> | | |

■ Test 8 Motor Assembly, DC, Pump

| | |
|------------------------------|---|
| Caution | Before measuring resistance, be sure to turn Power off, and do voltage discharge. (When discharging, contact the metal plug of Power cord with earth line.) |
| Trouble Symptom | Degree of Resistance is not in $300 \pm 30 \Omega$ |
| Measurement Condition | Turn the Dryer's Power Off, then measure resistance. |



When measuring resistance ③-④, ④-⑤
Is resistance $300 \pm 20 \Omega$?

NO

YES

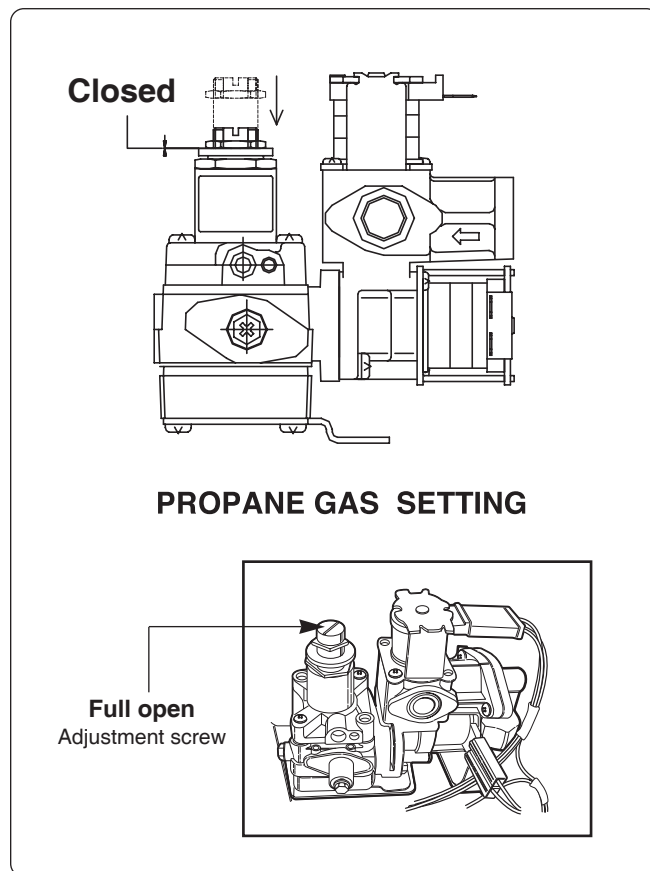
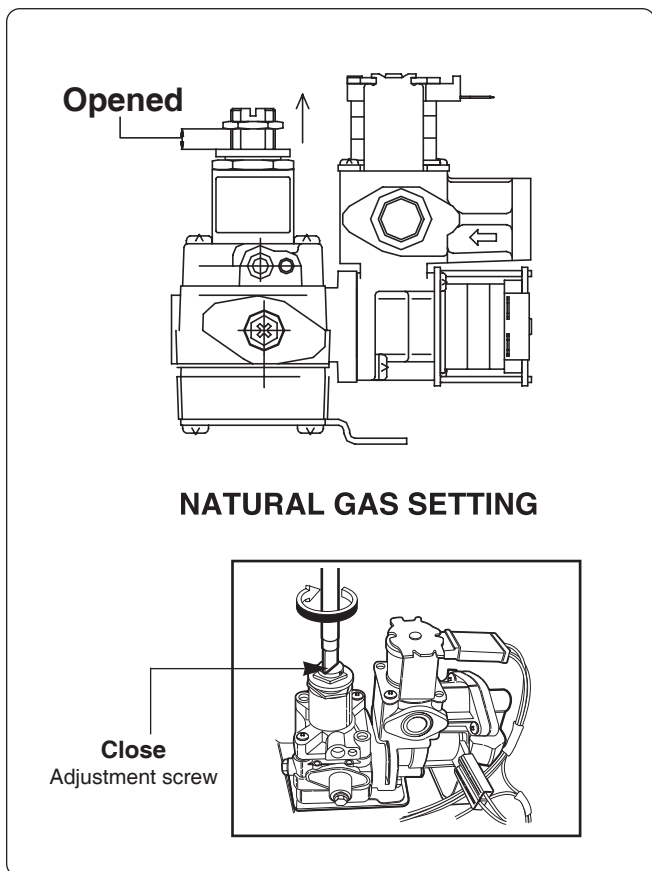
- Check Semi-conductor and Harness Connector
- Check Harness linking connector

⚠ Warning

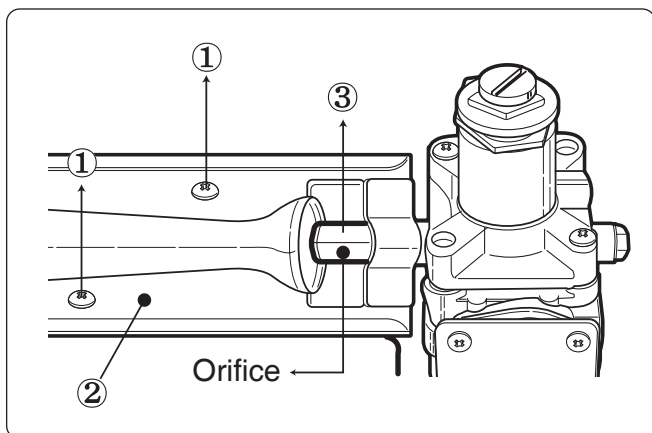
Changing orifices and gas valve adjustments improperly can result in an explosion and/or fire. Conversion must be made by a qualified technician.

Initially, The burner is set for natural gas at the factory. The propane orifice conversion kit is sold as a service part to authorized servicers only. Part numbers are shown below.

STEP 1 : VALVE SETTING



STEP 2 : ORIFICE CHANGE

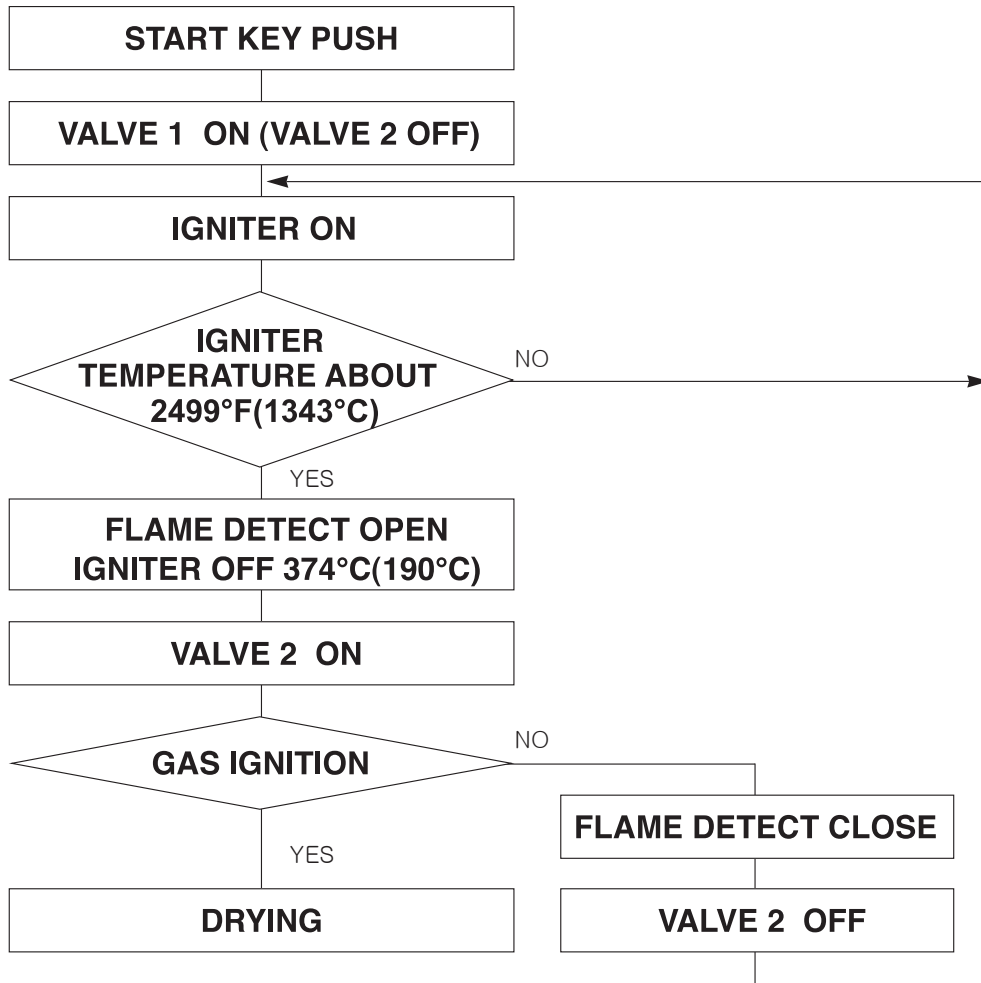


- ① Remove 2 screws.
- ② Disassemble the pipe assembly.
- ③ Replace Natural Gas orifice with Propane Gas orifice.

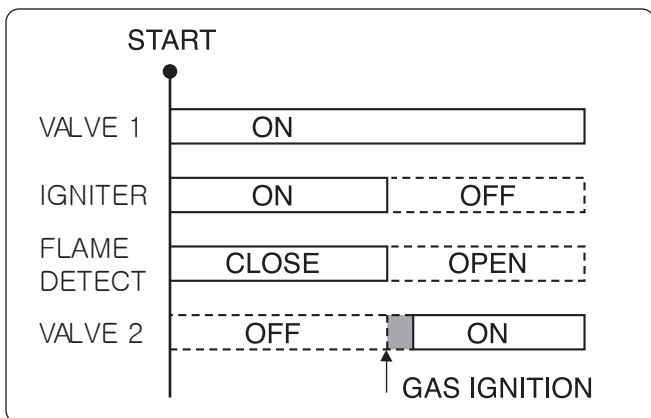
| Gas type | Orifice P/No | Marking | Shape |
|-------------|--------------|---------|-------|
| Natural Gas | 4948EL4001B | NCU | |
| Propane Gas | 4948EL4002C | PCK | |

※ **Kit contents:** Orifice (Dia. = 1.47mm, for Propane Gas)
Conversion Label
Instruction Sheet

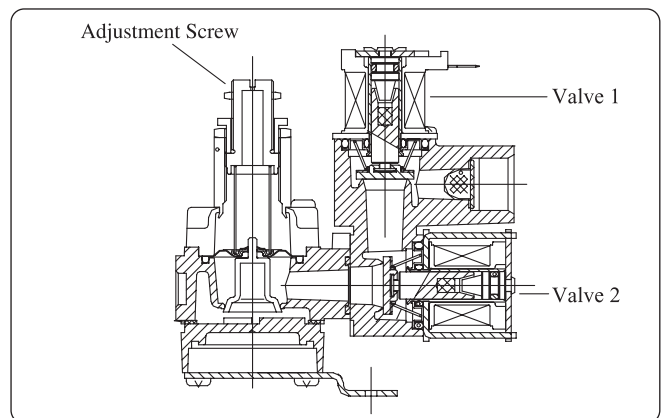
■ GAS VALVE FLOW



GAS IGNITION



GAS VALVE STRUCTURE

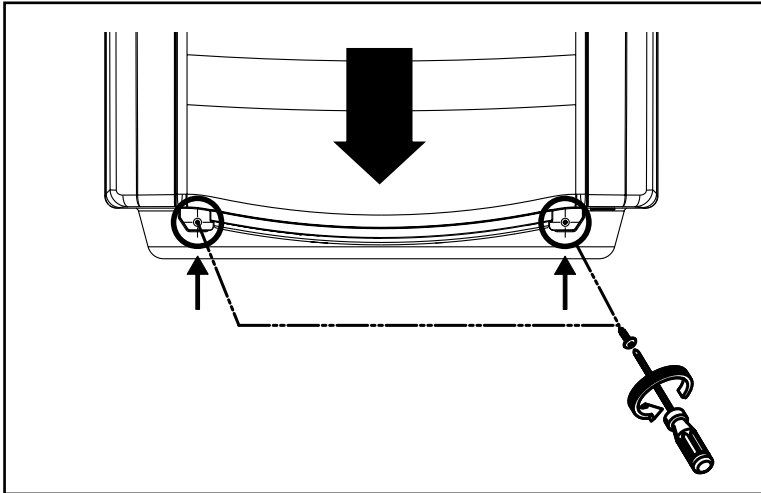


11

DISASSEMBLY INSTRUCTIONS

※ Disassemble and repair the unit only after pulling out power plug from the outlet.

TOP PLATE

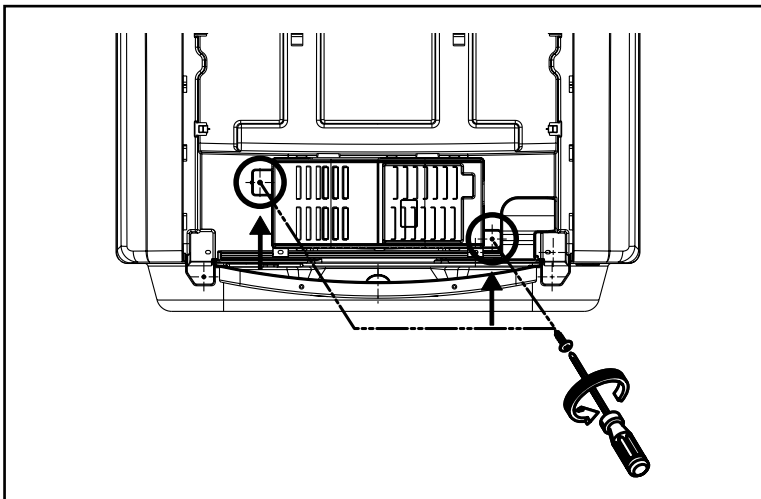


⚠ WARNING!

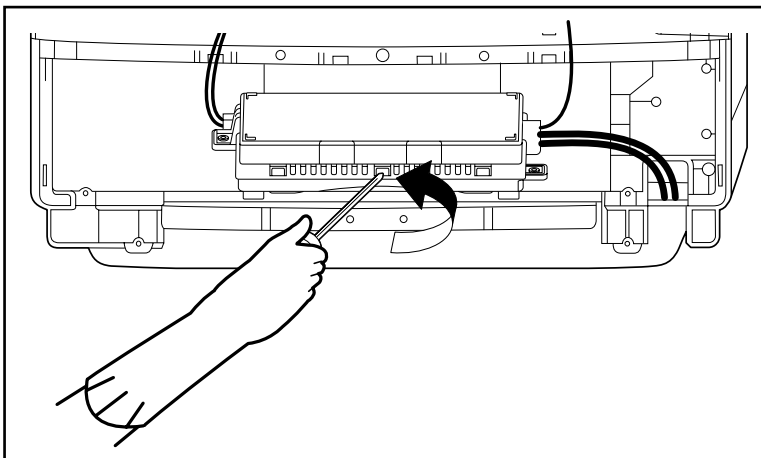
When you disassemble the Dryer, be sure to disconnect the dryer from its electrical supply. Protect your hands and arms from sharp edges when working. To reduce the risk of personal injury, adhere to all industry recommended safety procedures including the use of long sleeved gloves and safety glasses.

1. Remove the 4 screws on the top plate.
2. Pull top plate backward from the front panel assembly.
3. Lift and disassemble the top plate from the top cover assembly.

MAIN PCB

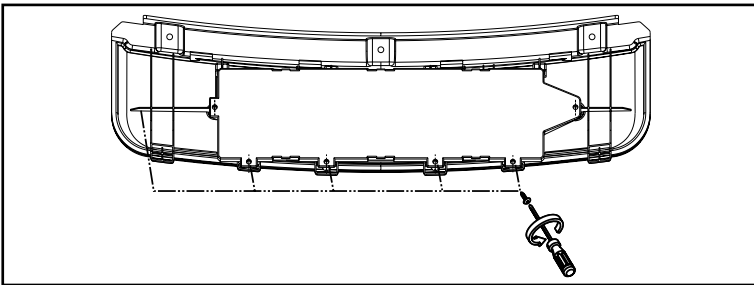
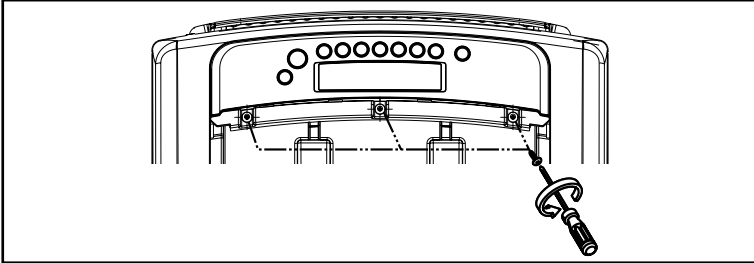


1. Remove the 2 screws that hold the PCB box in place.



2. Slide the PCB box toward the rear of the dryer and lift out.
3. With a flat blade screwdriver, press the tabs on the side of the PCB box and gently pry it open.
4. Disconnect the wiring from the PCB board then remove the PCB board.

CONTROL PANEL

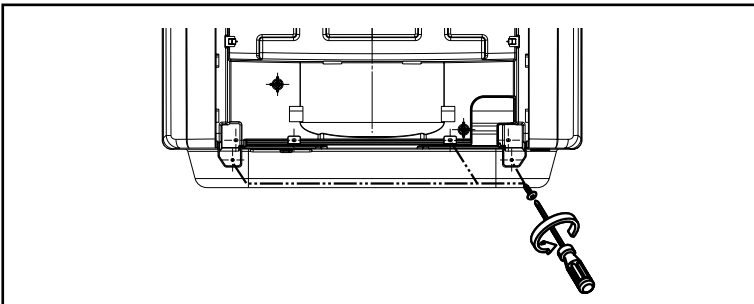
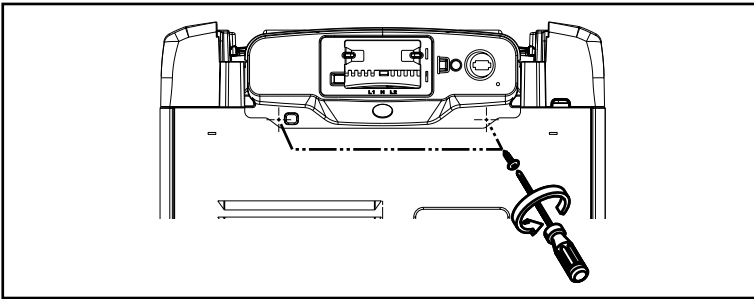


⚠ WARNING!

When you disassemble the Dryer, be sure to disconnect the dryer from its electrical supply. Protect your hands and arms from sharp edges when working. To reduce the risk of personal injury, adhere to all industry recommended safety procedures including the use of long sleeved gloves and safety glasses.

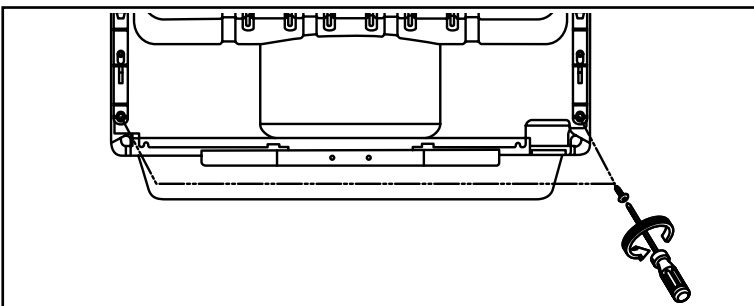
1. Remove the 3 screws on the front panel assembly.
2. Remove the 5 screws on the PCB assembly from the back of the front panel assembly.
3. Disassemble the front panel assembly.

TOP COVER



1. Remove the 2 screws on the rear panel.
2. Lift and disassemble the rear panel from the top cover assembly.
3. Remove the 3 screws that hold the top cover in place.
4. Lift the top cover and slide it forward to clear the front tabs.

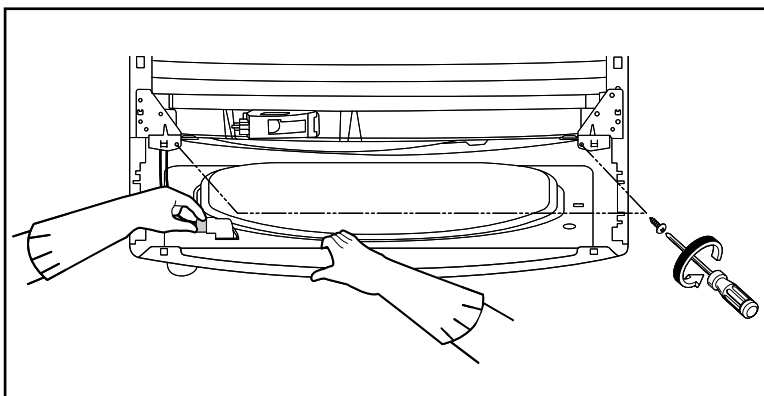
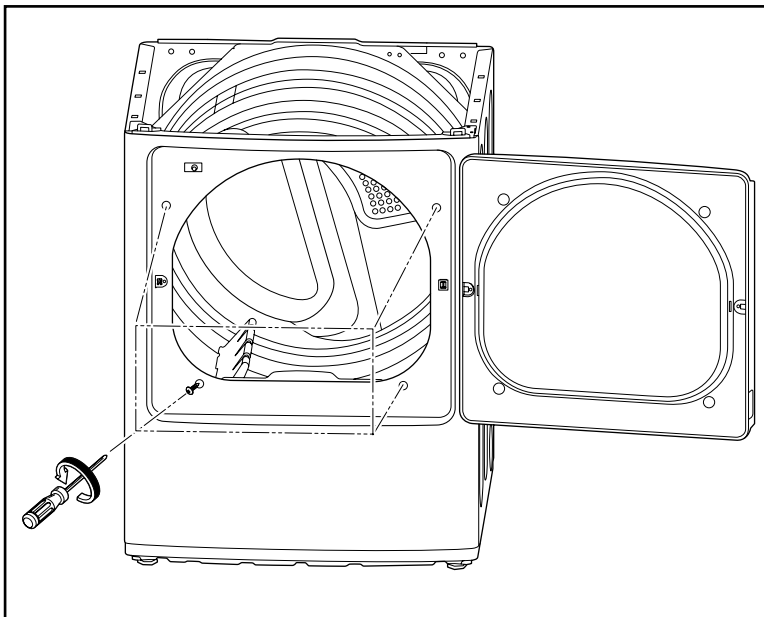
TOP PLATE



※ The inner top plate is held in place by 2 screws(1 on each side) and the 2 plastic holders.

1. Remove the 2 screws on the top plate that hold the 2 plastic holders.
2. Lift the 2 plastic holders and slide it forward to clear the 3 tabs
3. Lift the top plate.

CABINET COVER

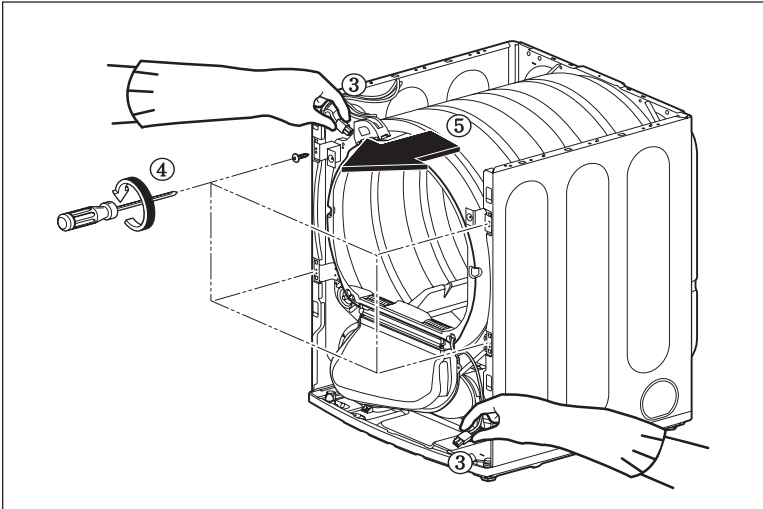


⚠ WARNING!

When you disassemble the Dryer, be sure to disconnect the dryer from its electrical supply. Protect your hands and arms from sharp edges when working. To reduce the risk of personal injury, adhere to all industry recommended safety procedures including the use of long sleeved gloves and safety glasses.

1. Open the door and remove the 4 screws from the cabinet cover then close the door.
2. Remove the 2 screws then slide the cabinet cover toward the front of dryer.
3. Disconnect wiring to the door switch and lift the cabinet cover.
4. Disconnect wiring to the door switch and lift the cabinet cover.

TUB DRUM [FRONT]

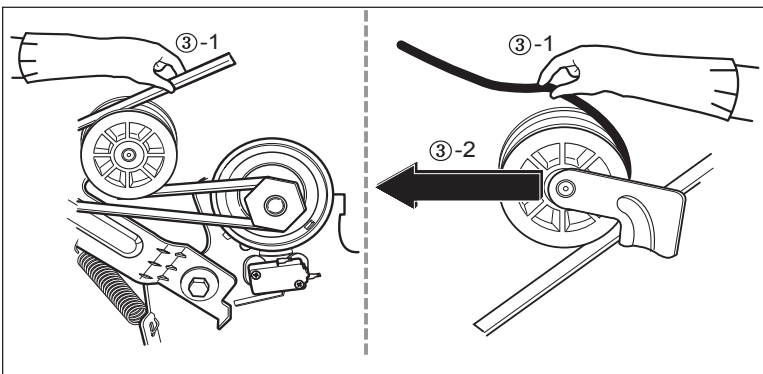


⚠ WARNING!

When you disassemble the Dryer, be sure to disconnect the dryer from its electrical supply. Protect your hands and arms from sharp edges when working. To reduce the risk of personal injury, adhere to all industry recommended safety procedures including the use of long sleeved gloves and safety glasses.

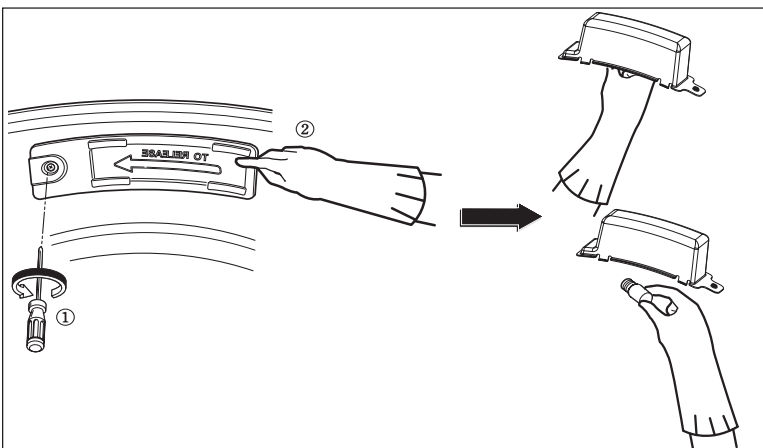
1. Disassemble the top plate.
2. Remove cabinet cover.
3. Disconnect the door lamp and electrode sensor connector.
4. Remove 4 screws.
5. Disassemble the tub drum [Front].

DRUM ASSEMBLY



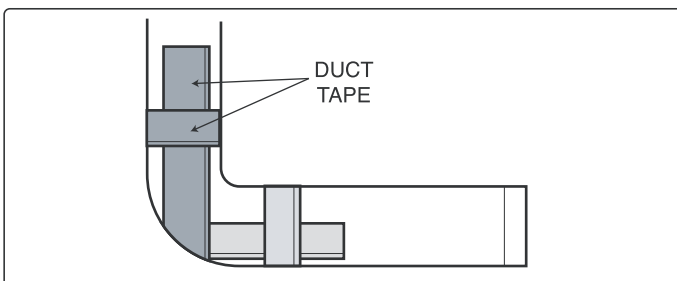
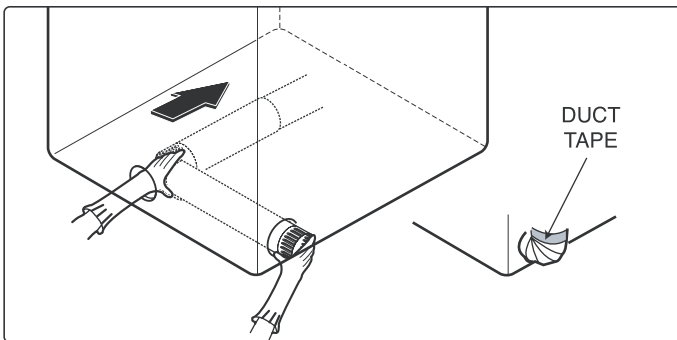
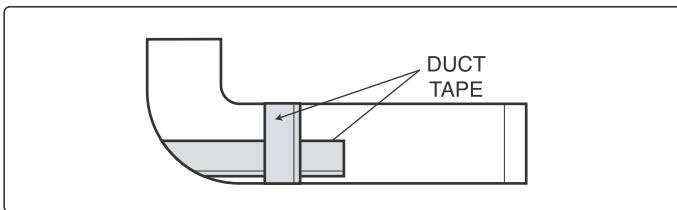
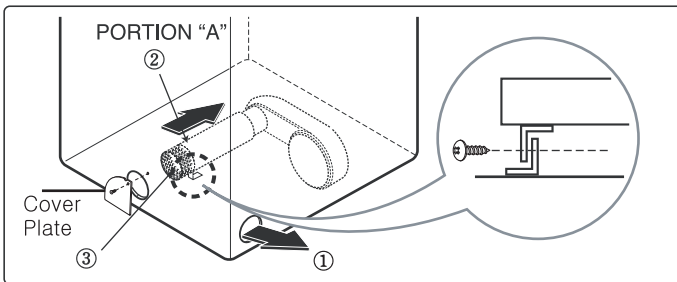
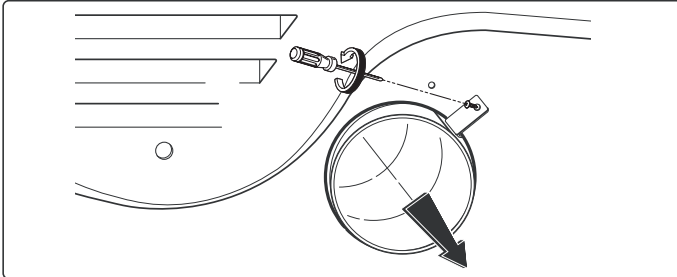
1. Disassemble the top plate.
2. Remove the cabinet cover and tub drum [front].
3. Loosen belt from motor and idler pulleys.
4. Carefully remove the drum.

CHANGING THE DRUM LAMP



1. Disassemble the door.
2. Hold the lamp shield in place while removing the screw.
3. Slide the shield up and remove.
4. Remove the bulb and replace with a 15 watt, 120 volt, candelabra-base bulb.
5. Replace the lamp shield and screw.

DRYER EXHAUST CHANGE

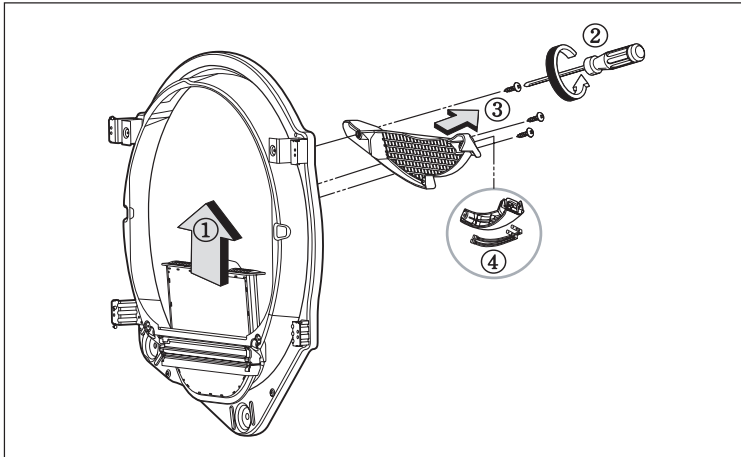


⚠ WARNING !

Before performing this exhaust installation, be sure to disconnect the dryer from its electrical supply. Protect your hands and arms from sharp edges when working inside the cabinet. To reduce the risk of personal injury, adhere to all industry recommended safety procedures including the use of long sleeved gloves and safety glasses.

1. Remove screw and exhaust duct.
2. Detach and remove the bottom, left or right side knockout as desired. Attach cover plate to the back of the dryer with included screw.
3. Reconnect the new duct [11" (28 cm)] to the blower housing, and attach the duct to the base.
4. Pre-assemble a 4" elbow with a 4" duct. Wrap duct tape around the joint
5. Insert duct assembly, elbow first, through the side opening and connect the elbow to the dryer's internal duct.

FILTER ASSEMBLY

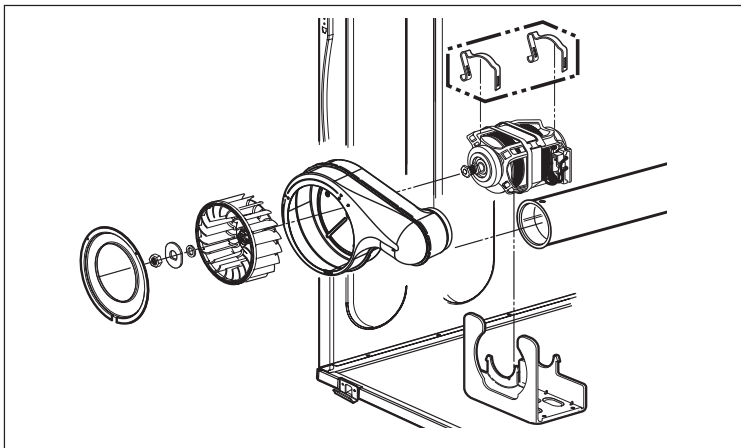


⚠ WARNING!

When you disassemble the Dryer, be sure to disconnect the dryer from its electrical supply. Protect your hands and arms from sharp edges when working. To reduce the risk of personal injury, adhere to all industry recommended safety procedures including the use of long sleeved gloves and safety glasses.

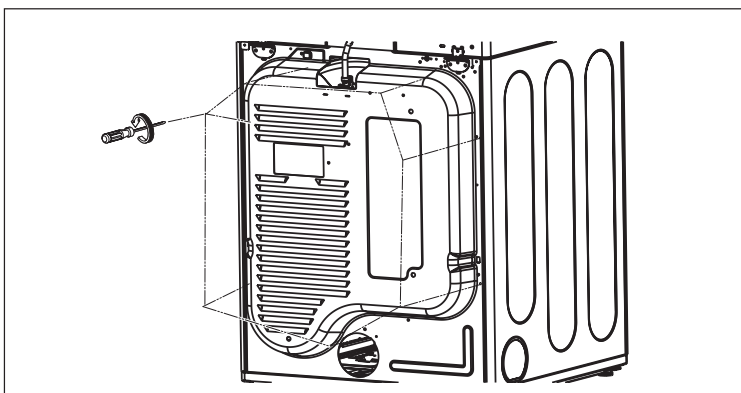
1. Remove the filter.
2. Remove 3 screws.
3. Remove the cover grid.
4. Disconnect the electrode sensor.

BLOWER HOUSING



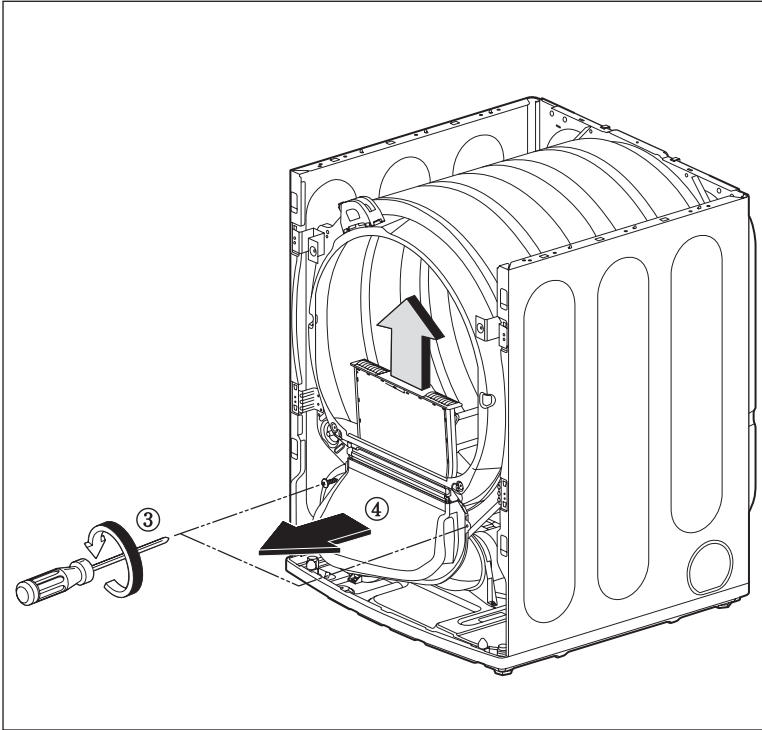
1. Disassemble the top plate.
2. Remove the cabinet cover and tub drum [Front].
3. Remove the drum assembly.
4. Remove 2 screws and cover (Air guide).
5. Remove the bolt and washer.
6. Remove the fan.
7. Disconnect the motor clamp and motor.

BACK COVER



1. Disassemble the top plate.
2. Remove the cabinet cover and tub drum [Front].
3. Remove the drum assembly.
4. Remove 7 screws.
5. Pull the tub drum [Rear] towards the front.

AIR DUCT

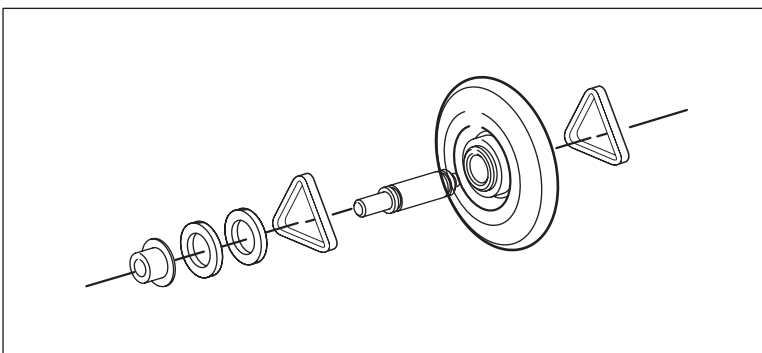


⚠ WARNING!

When you disassemble the Dryer, be sure to disconnect the dryer from its electrical supply. Protect your hands and arms from sharp edges when working. To reduce the risk of personal injury, adhere to all industry recommended safety procedures including the use of long sleeved gloves and safety glasses.

1. Disassemble the top plate.
2. Remove the cabinet cover .
3. Remove the filter and 2 screws.
4. Remove the air duct.

ROLLERS

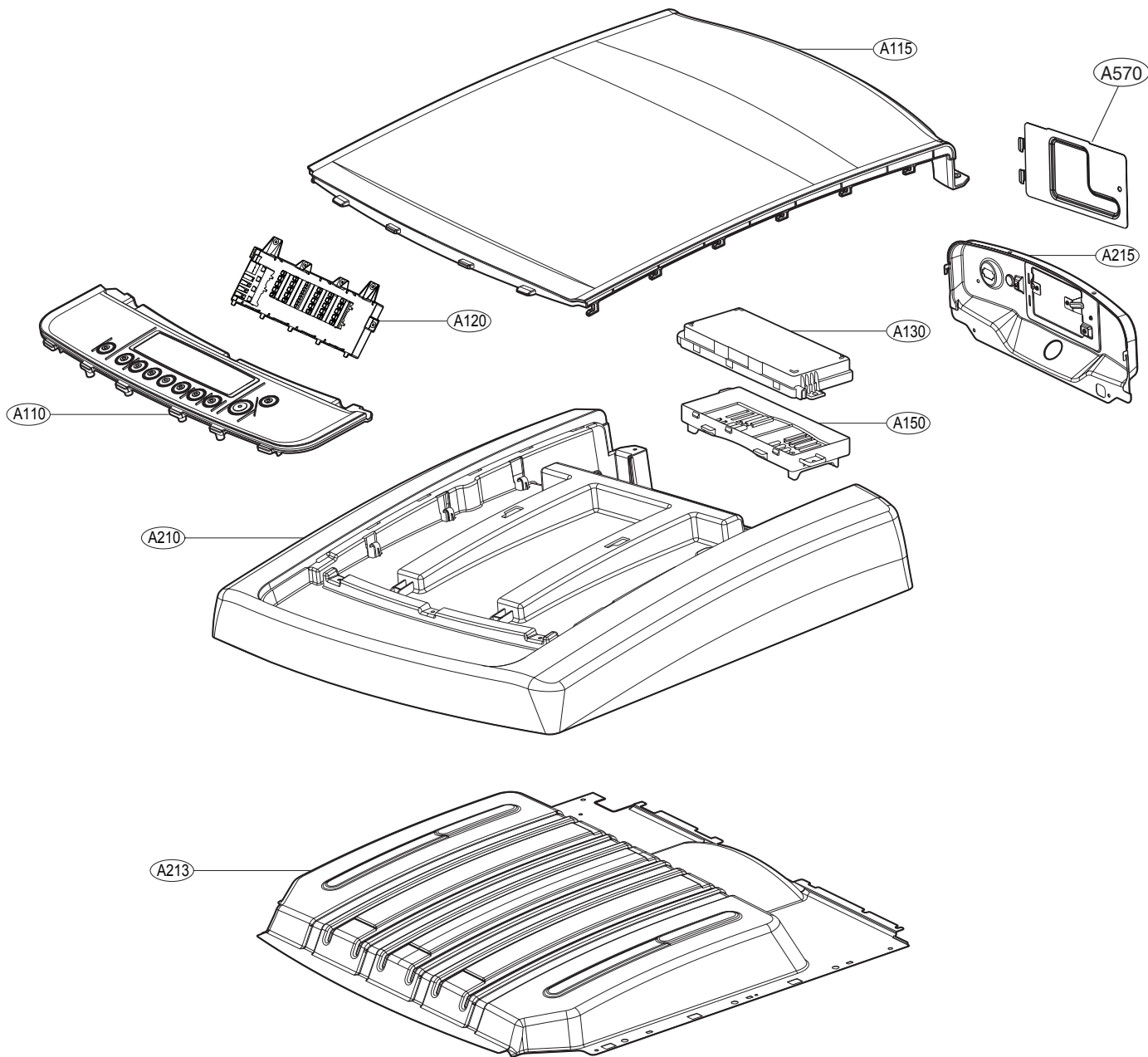


1. Disassemble the top plate.
2. Remove the cabinet cover and tub drum [Front].
3. Remove the drum assembly and tub drum [Rear].
4. Disconnect the air duct from the tub drum [Front].
5. Remove the roller from the tub drum [Front] and tub drum [Rear].

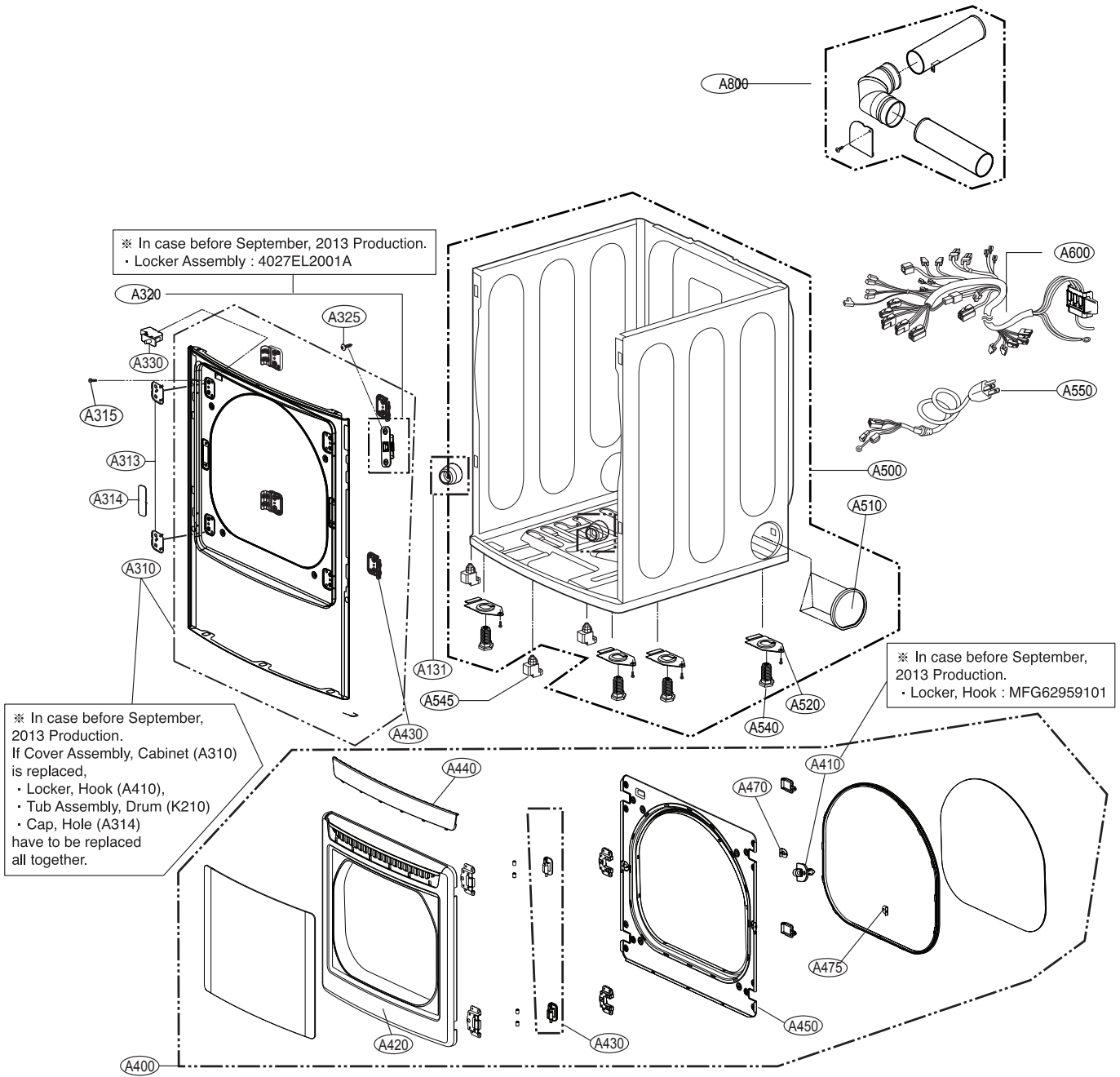
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EXPLODED VIEW

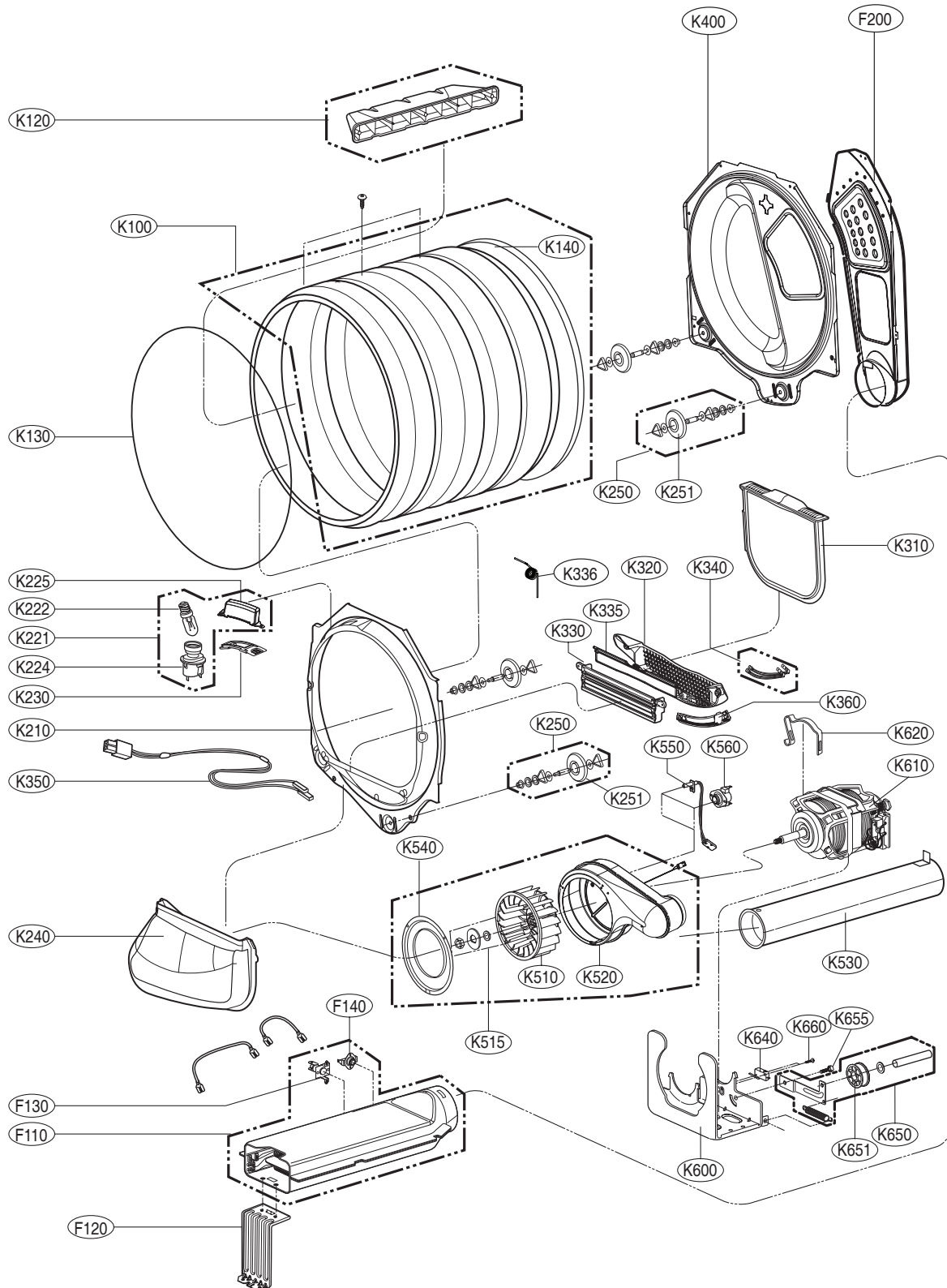
12-1. Control Panel and Plate Assembly



12-2. Cabinet & Door Assembly



12-3-1. Drum & Motor Assembly: Electric Type





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